

MARCH 2021

### WHAT DAYS AND TIMES ARE THE TOURS AVAILABLE?

Seven days a week excluding match days, preparation days and large event days.  
11.00, 12.00, 13.00 and 14.00

Opening days and times are subject to change at short notice.

### HOW MUCH WILL A TOUR COST?

**Adult** £26

**Senior** (over 60s) £20

**Disabled** (carer goes free) £20

**Student** (ID required) £20

**Children** (aged 5-15) £16

**Family** (2 adults & 2 children aged 5-15) £65

**Infants** (under 5s) Free

Prices subject to change

### HOW LONG WILL THE TOUR LAST?

90-100 minutes.

### WHAT WILL I SEE ON THE TOUR?

Join our expert guide, who will lead you through iconic parts of the ground including the Victorian Pavilion, the world-famous Long Room, the Players' Dressing Rooms, the Committee and Writing Rooms, and the MCC Museum, where you can see the Ashes Urn - cricket's best-known artefact.

To celebrate our re-opening, even more elements have been added to the tour. Your experience will include a visit to the brand new Father Time Wall that showcases the 100 greatest milestones of Lord's, exclusive access to the Pavilion Roof Terrace, which offers a stunning view looking out to the J.P. Morgan Media Centre and the stunning new Compton and Edrich stands.

Lord's has an extraordinary history, dramatic architecture, and an unrivalled collection of art and memorabilia. A tour of Lord's is not only a must for all cricket lovers, but for anyone looking for the quintessentially English experience. Come to Lord's and be part of a real tradition!

### HOW CAN I PURCHASE A LORD'S FATHER TIME WALL PLAQUE PRIOR TO MY TOUR?

Plaques are available to purchase here or email [fathertimewall@mcc.org.uk](mailto:fathertimewall@mcc.org.uk) for more information.

## IS PRE-BOOKING ESSENTIAL?

All Tours must be pre-booked and paid for in advance of the Tour via MCC's website at [tours.lords.org](https://tours.lords.org). For the avoidance of doubt, no walk-up bookings will be taken by MCC.

## HOW MANY PEOPLE WILL BE IN MY TOUR GROUP?

We have restricted the number of persons permitted to attend Lord's, including imposing maximum attendance numbers as part of a Tour

For private groups, please contact the Tours office on **020 7616 8595** or email [tours@mcc.org.uk](mailto:tours@mcc.org.uk) for more information.

## CAN I CHANGE OR CANCEL MY TOUR BOOKING?

Yes. If you wish to cancel your Tour booking, please email [tours@mcc.org.uk](mailto:tours@mcc.org.uk). You will need to do this at least 72 hours prior to the commencement of your pre-booked Tour.

## WHERE DO WE MEET?

Entry to Lord's to attend a Tour shall be via the Grace Gate entrance only or as otherwise stipulated on MCC's website.

## WHAT TIME SHOULD I ARRIVE FOR MY TOUR?

MCC recommends that you arrive 30 minutes prior to the start time of your Tour to allow sufficient time to clear security, complete relevant temperature check (if required), health questionnaire and view the Museum. Please note that you will not be permitted to enter Lord's until 30 minutes prior to the commencement of your Tour.

## WILL I HAVE TO WEAR A FACE COVERING?

In accordance with Government guidelines, a face covering (e.g. a suitable face mask) must be worn, unless you are exempt, inside the Museum, the Pavilion, Lord's Shops, and as otherwise designated by any MCC staff member or security steward.

## IS THERE ANYWHERE TO LEAVE LUGGAGE OR BAGS?

Only small handbags and rucksacks will be allowed to be taken on a Tour. This is to assist with MCC's security checks and minimise unnecessary contact. For the avoidance of any doubt, there are no locker or luggage storage facilities available at Lord's.

## WILL THERE BE HEALTH QUESTIONNAIRE ON ARRIVAL?

Prior to entry to Lord's, you may be required to complete a health questionnaire which will require you to confirm that you are not currently suffering from any COVID related symptoms and been in contact with, a known or suspected case of COVID-19 or travelled outside the Common Travel Area (UK, Republic of Ireland, Channel Islands and Isle of Man) in the last 14 days.

All personal data collected as part of the completion of the questionnaire shall be processed by MCC in accordance with its Privacy Notice and data protection legislation. All records will be deleted after 21 days in accordance with Government's Test and Trace Guidelines.

Check in using the NHS Track & Trace app is recommended

## ARE THERE TOILETS?

Yes, toilets will be open for visitors, with regular cleaning in place.

## WHAT OTHER SAFETY PROCEDURES ARE YOU INTRODUCING TO KEEP THE TOUR SAFE FOR VISITORS AND STAFF?

All visitors and MCC staff will be required to adhere to Government guidance and legislation with regard to social distancing. No physical contact with MCC staff, including Tour Guides will be permitted.

Lord's has been awarded the 'We're Good to Go' industry standard by Visit Britain, which demonstrates that we adhere to the respective COVID-19 Government and public health guidance.

## IS THERE ANYWHERE I CAN EAT AT THE GROUND?

Yes, the Lord's Tavern Pub, please contact on **0207 616 8689** or email **tours@lords.org** to reserve a table and check opening hours.

## CAN I PARK AT LORDS?

There are no parking facilities available at Lord's. The nearest car park to Lord's is Q-park St John's Wood located outside the congestion zone.

On-Street parking available outside the ground, for more information and prices please check the Westminster council website.

Click here to find out how to get to us.

**lords.org/lords/visit-us/how-to-get-here**

## DO YOU HAVE LIFTS?

Where lifts are used as part of a Tour, there will be a limit to one person in the lift at any one time or as otherwise agreed by MCC.

## DO YOU ACCEPT CASH?

MCC are accepting contactless or card payments only in the Museum and Lord's Shops.

## I HAVE A CREAM TEA OR LUNCH VOUCHER AT THE LORD'S TAVERN, WHAT SHOULD I DO?

Cream tea and lunch vouchers must be booked directly contacting the Lord's Tavern on **0207 616 8689** or by email **tavern@lords.org**