

## 2025 TERMS & CONDITIONS FOR THE DAILY LICENCE OF SUITES AT LORD'S GROUND

### ICC MEN'S WORLD TEST CHAMPIONSHIP FINAL 2025

#### 1. **DEFINITIONS**

- 1.1 **Accessibility Requirements:** any accessibility requirements of a Licensee and/or their Guest(s), including but not limited to (i) step-free access; (ii) easy access to facilities due to mobility impairments; (iii) the need for a person to accompany the Licensee and/or their Guest(s) to support their accessibility requirements;
- 1.2 **Allocation Communication:** the communication sent electronically by the LOC to the Licensee confirming the allocation of the Suite, the Match Day, the Licence Fee, the Catering Payment (if applicable) and any other fees, together with ancillary information;
- 1.3 **Application Form:** (i) an entry into the Suite Ballot; or (ii) the form prescribed by the LOC to be completed by the Licensee to confirm the Licensee's intention to licence a Suite;
- 1.4 **Authorised Caterers:** the caterers appointed or employed directly by the LOC from time to time to provide catering services in the Suite;
- 1.5 **Catering Deadline:** the date and time for which a Catering Order and/or any requirements pursuant to Clause 6.3 or Clause 6.6 must be made as notified by the LOC to the Licensee;
- 1.6 **Catering Order:** the Licensee's order for food and beverages within a Private Suite for the Match Day;
- 1.7 **Catering Order Portal:** the LOC's online catering portal containing details of the food menus and drinks packages via which the Licensee must submit the Catering Order, access details for such portal shall be issued to the Licensee by the LOC within the Allocation Communication;
- 1.8 **Catering Payment:** an upfront payment to be paid by the Licensee for the Catering Order via the Catering Order Portal;
- 1.9 **ECB:** The England and Wales Cricket Board Limited;
- 1.10 **General Admission Ticket:** the electronic ticket as defined in the ICC WTC Final Ticket Terms & Conditions;
- 1.11 **Ground Regulations:** those ground regulations of the LOC in relation to the ICC WTC Final which can be viewed at: [lords.org/groundregulations](https://lords.org/groundregulations);
- 1.12 **Guest(s):** any person the Licensee invites to attend the Match Day in the Suite;
- 1.13 **Host:** the ECB, who have been appointed by IBC to host the ICC WTC Final;
- 1.14 **IBC:** ICC Business Corporation FZ LLC, a wholly owned subsidiary of the ICC incorporated to exploit the commercial rights to ICC events, being a company incorporated under the regulations of the Dubai Development Authority with its registered address at DMC-BLD05-VD-G00-075, Ground Floor, Dubai Media City, United Arab Emirates, and having its administrative office at Street 69, Dubai Sports City, Sheikh Mohammed Bin Zayed Road, PO Box 500070, Dubai, United Arab Emirates;
- 1.15 **ICC:** the International Cricket Council Limited, the international governing body for the sport of cricket;
- 1.16 **ICC Anti-Discrimination Code:** the ICC's Anti-Discrimination Code (available [here](#)), as updated from time to time;
- 1.17 **ICC WTC Final:** the final of the ICC Men's World Test Championship 2025 governed by the

ICC scheduled to be played on the Match Day;

- 1.18 **ICC WTC Final Ticket Terms & Conditions:** the terms and conditions for the sale and allocation of the General Admission Tickets and Wheelchair Tickets for the ICC WTC Final which can be viewed at <https://www.lords.org/information/terms-and-conditions>;
- 1.19 **Invoice:** an invoice from the LOC to the Licensee, referred to in the Allocation Communication, for the Licence Fee, the Catering Payment and any other fees;
- 1.20 **Licence:** the permission to use the Suite granted to the Licensee in Clause 2 below;
- 1.21 **Licensee:** the person, company or other entity to whom a Suite is allocated to in the Allocation Communication;
- 1.22 **Licensee's Email Address:** the email address registered by the Licensee's as part of their online account with the LOC;
- 1.23 **Licence Fee:** the fee for the use of the Suite and the Tickets, payable by the Licensee in accordance with the Allocation Communication and the Invoice;
- 1.24 **LOC:** means the entity appointed as the local organising committee for the Match Day by the Host being Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.25 **Match Day:** 11 – 15 June 2025 for which the ICC WTC Final has been scheduled to be played at the Venue and the Licensee has been allocated the Suite in the Allocation Communication;
- 1.26 **Premium Suite:** the Ultimate Suite, the VC Suite or Verity's;
- 1.27 **Private Suite:** the LOC's hospitality package excluding food and beverages, which consists of (i) pitch-facing suite with balcony seating, with a capacity of 18 Guests; (ii) fast-track entry to the Venue; (iii) a personal host;
- 1.28 **Suite:** either a Premium Suite or Private Suite which the Licensee has been allocated as stated in the Allocation Communication;
- 1.29 **Suite Ballot:** the Suite as defined under the Suite Ballot Terms & Conditions;
- 1.30 **Suite Ballot Terms & Conditions:** the terms & conditions for the ballot for the daily licence of a Suite which can be viewed at <https://www.lords.org/information/terms-and-conditions>;
- 1.31 **Terms & Conditions:** these terms and conditions;
- 1.32 **Ticket:** a combined General Admission Ticket and admission pass to the Suite which shall be issued in electronic form only;
- 1.33 **Ultimate Suite:** the LOC's hospitality package inclusive of food and beverage which consists of (i) pitch-facing suite with balcony seating for up to 18 Guests; (ii) fast track-entry to the Venue; (iii) visits from cricketing personalities; (iv) a personal host;
- 1.34 **VC Suite:** the LOC's hospitality package inclusive of food and beverages, which consists of (i) pitch-facing suite with balcony seating with a capacity for 20 Guests; (ii) fast-track entry to the Venue; (iii) a personal host;
- 1.35 **Venue:** Lord's Ground, London NW8 8QN; and
- 1.36 **Verity's:** the LOC's hospitality package inclusive of food and beverage which consists of (i) pitch-facing suite with balcony seating for up to 22 Guests; (ii) fast track-entry to the Venue; (iii) visits from cricketing personalities.

## **2. BOOKING, PAYMENT TERMS AND LICENCE**

- 2.1 The Licence Fee, the Catering Payment and any other fees are exclusive of VAT (unless otherwise stated) which is payable in addition by the Licensee.
- 2.2 The Licensee acknowledges that a Suite is subject to availability and to these Terms & Conditions, the ICC WTC Final Ticket Terms & Conditions, the Ground Regulations and the LOC's health, safety and security rules and regulations which may be in place from time to time and is also conditional upon the Licensee paying the Invoice.
- 2.3 By making a booking under this Clause 2, the Licensee will be deemed to have accepted and agreed to be bound by these Terms & Conditions.
- 2.4 If a Licensee wishes to license a Suite, the LOC shall send the Licensee the Application Form via email and a copy of these Terms & Conditions. The Licensee must complete and return the Application Form via email to [hospitality@lords.org](mailto:hospitality@lords.org) within two working days of receipt of the Application Form. The Licensee shall ensure that the Application Form is complete and accurate and are asked to specify (i) the type of Suite they require and (ii) if they have any Accessibility Requirements.

Please note, there is currently no step-free access to the two Premium Suites and all Private Suites within the Tavern Stand at the Venue and therefore any Licensee and/or Guest(s) with such Accessibility Requirements are asked to email Hospitality at [hospitality@mcc.org.uk](mailto:hospitality@mcc.org.uk) or telephone 020 7616 8598 before submitting the Application Form in order for the LOC to (i) confirm which Suites do have step-free access to satisfy the Accessibility Requirements and/or (ii) make any reasonable and practicable adjustments within the LOC's control.

- 2.5 When the Licensee submits the Application Form, it shall be considered provisional until the Licensee receives the Allocation Communication. For the avoidance of doubt, the acceptance of the Application Form is at the sole discretion of the LOC and does not create a binding contract between the LOC and the Licensee. The LOC reserves the right to reject an Application Form at any time and the LOC shall have no liability to the Licensee in respect of such rejection.
- 2.6 An Application Form and these Terms & Conditions will only become contractually binding as a confirmed booking when the Licensee receives the Allocation Communication.
- 2.7 Subject to Clause 2.8, within 14 days of the LOC issuing the Allocation Communication, the Licensee must pay the Invoice in full and in cleared funds, unless otherwise agreed by the LOC.
- 2.8 If a booking for a Suite is made within 12 weeks of the Match Day, the Licensee must immediately pay the Invoice in full and in cleared funds following the LOC issuing the Allocation Communication, unless otherwise agreed by the LOC.
- 2.9 Subject to Clause 2.7 or Clause 2.8, in consideration of the payment by the Licensee to the LOC of the Licence Fee, the Catering Payment (in relation to a Private Suite) and any other fees in accordance with the Allocation Communication and the Invoice, the LOC:
  - 2.9.1 grants to the Licensee permission to use the Suite for the purposes of spectating at the cricket match scheduled to be played and the entertainment of Guests on the Match Day between such times as shall be stipulated by the rules and regulations governing admission to the Venue issued by the LOC from time to time; and
  - 2.9.2 shall make available to the Licensee, the number of Tickets entitling the bearers entry to the Suite on the Match Day as specified in the Allocation Communication pursuant to Clause 2.6.
- 2.10 The LOC will not release the Ticket(s) unless the Invoice has been received in full and in cleared funds.
- 2.11 The Licensee acknowledges that the Venue is a working ground. Therefore, not all advertised elements of the Suite experience will be available on a particular date due to ground

operations. Similarly, benefits, experience itineraries and content may vary at the LOC's sole discretion and/or for reasons outside of the LOC's control without further notice or liability provided that such variation does not materially affect the quality of the experience.

- 2.12 For the avoidance of doubt, the LOC does not grant the Licensee exclusive possession of the Suite or create a tenancy of any kind. The possession, management and control of the Suite shall remain with the LOC and the LOC shall be entitled to enter at all times for the purpose of exercising such management and control and which at no time may be excluded from the Suite (and in exercising such rights, provided the Licensee is in compliance with the Licensee's obligations as set out in these Terms & Conditions, the LOC shall cause as little disturbance and inconvenience as possible).

### **3. CONDITIONS OF USE**

- 3.1 The Licensee acknowledges, agrees and undertakes that:

- 3.1.1 the Licensee shall pay to the LOC, the Invoice within the time period stated on the Invoice, and likewise any subsequent invoices. In addition to other rights and remedies available to the LOC, any overdue payments by the Licensee shall bear interest at the rate of 4% above the base lending rate from time to time of Barclays Bank plc in England from the due date of payment until the date of actual payment;
- 3.1.2 the Suite shall be available for use in accordance with these Terms & Conditions for the purposes of spectating at the cricket match scheduled to be played, and entertainment of Guests on the Match Day between such times as shall be stipulated by the rules and regulations governing admission to the Venue issued by the LOC from time to time;
- 3.1.3 the Licensee shall be responsible for the conduct of their Guests and that the Licensee and their Guests are subject to these Terms & Conditions and any other rules and regulations which may be in place from time to time and that the Licensee and their Guests shall not do, omit or permit or suffer anything to be done which may be a nuisance or annoyance to the LOC, its Members, staff, agents, suppliers, contractors, licensees or any other person at the Venue on the Match Day or do anything or procure anything to be done that will or is likely to bring the LOC or the reputation of the LOC into disrepute;
- 3.1.4 due to fire, health and safety regulations and any government guidelines or legislation as may be in force from time to time there is a maximum capacity for the Suite, and that all occupants of the Suite are required to be in possession of a Ticket to gain entry to the Suite and comply with all health, safety and security checks on admission to the Venue that the LOC may impose from time to time;
- 3.1.5 in the event that the Licensee and/or their Guests have any Accessibility Requirements that have transpired since the time the Licensee made a booking pursuant to Clause 2, the Licensee must email Hospitality at [hospitality@mcc.org.uk](mailto:hospitality@mcc.org.uk) or telephone 020 7616 8598 as soon as possible and in any event at least 14 days prior to the Match Day in order for the LOC to make any reasonable and practicable adjustments within the LOC's control. The LOC shall use reasonable endeavours to satisfy any request under this Clause 3.1.5 and if this is not possible, the LOC will use reasonable endeavours to provide alternative hospitality facilities at the Venue, subject always to availability. Any Licensee who fails to inform the LOC in accordance with this Clause 3.1.5 will not have their request met, without any liability to the LOC;
- 3.1.6 in relation to a Private Suite, the Licensee shall be responsible for all charges for catering services arranged by or on behalf of the Licensee and/or the Guests and any other liabilities in connection with the use of a Private Suite which may have been incurred by the Licensee and/or the Guests and shall also be responsible for any such charges or liabilities incurred but not paid for when due;

- 3.1.7 in relation to a Premium Suite, the Licensee shall be responsible for all charges for additional services arranged by or on behalf of the Licensee and/or the Guests and any other liabilities in connection with the use of a Premium Suite, which may have been incurred by the Licensee and/or Guests and shall also be responsible for any such charges or liabilities incurred but not paid for when due;
- 3.1.8 the Licensee shall not alter the decorations, fixtures, fittings and furnishings of the Suite;
- 3.1.9 the Licensee shall, as soon as reasonably practicable, at the Licensee's own expense, make good any damage to the Suite, its decorations, fixtures, fittings and furnishings caused by the Licensee or Guests (fair wear and tear excepted) on the Match Day, failing which the LOC may make good any such damage and the expense of so doing shall be paid by the Licensee to the LOC within seven days of written demand;
- 3.1.10 the Licensee shall not use the Suite nor any display panel on the outwards facing surface of the railings on the balcony for banners or advertising material of any kind;
- 3.1.11 any property left anywhere at the Venue remains at the entire risk of the owner of the property or person leaving the same, and the LOC accepts no liability for the theft or other loss or damage of such property;
- 3.1.12 the Licensee or their Guests shall not bring into the Suite any food or beverage which has not been supplied by the LOC or its caterer;
- 3.1.13 the Licensee and their Guests are expected to comply with the LOC's dress requirements which shall be communicated to the Licensee by the LOC prior to the Match Day. The Licensee agrees to communicate the dress requirements for the Suite to their Guests. Admittance may be refused to anyone wearing dilapidated garments of any kind. The LOC reserves the right to update the dress requirement for the Suite from time to time;
- 3.1.14 the Suite must be vacated at the time advised by the LOC; and
- 3.1.15 any person who makes abusive or threatening comments, whether racially or sexually motivated or otherwise, or who, in any way, acts in an abusive or threatening manner, or whose presence, as determined by the LOC, in its reasonable opinion, is a source of danger, nuisance or annoyance to others, may be subject to ejection from the Venue and any other action as may be determined by the LOC. Therefore, the Licensee and/or their Guests shall not do or permit or suffer anything to be done which may be abusive, threatening, a source of danger, nuisance or annoyance to the LOC, its Members, staff, agents, suppliers, contractors, licensees or any other person at the Venue on the Match Day.
- 3.2 The Licensee and their Guests acknowledges that their entry, presence and/or movement at the Venue is at their own risk this includes without limitation an acknowledgment to the risk of being struck by a cricket ball on the Match Day. The LOC will not be responsible for paying any compensation for any injury, illness, loss or damage suffered by the Licensee and/or Guest unless Clause 12.5 applies.
- 3.3 Subject to Clause 3.1 and Clause 12.2, the LOC shall maintain the Suite in a state reasonably fit for the purposes contemplated in these Terms & Conditions.
- 3.4 The Licensee acknowledges that the Licensee has entered into the above agreements and undertakings for the Licensee and Guest(s) and will procure the performance of the same by each Guest.
- 4. TICKETS**
- 4.1 Subject to payment of the Invoice, the LOC shall send to the Licensee prior to the Match Day the Tickets in a downloadable format that can be received through a mobile app or via email. The Licensee and their Guests are required to show a copy on a mobile device or to download

and print a copy of the Ticket(s) on white paper at home to be presented and scanned to gain entry to the Venue.

- 4.2 The Licensee shall be responsible for transferring the Tickets to a Guest provided that:
- 4.2.1 the Ticket is for the Guest's personal use; and
  - 4.2.2 the Licensee draws their Guest's attention to these Terms & Conditions, so that by accepting the transfer of a Ticket, the Guest also agrees to be subject to them.
- 4.3 No person will be admitted to the Venue and the Suite without a Ticket. No liability is accepted by the LOC in the event that the Licensee and/or their Guests are denied entry to the Suite or any other part of the Venue as a result of the Licensee's or any Guest's failure to comply with these Terms & Conditions. No duplicate Tickets will be provided unless otherwise agreed by the LOC.
- 4.4 The use of the Ticket shall be subject to the ICC WTC Final Ticket Terms & Conditions save that in the event of any discrepancy between these Terms & Conditions and the ICC WTC Final Ticket Terms & Conditions, these Terms & Conditions shall prevail.
- 4.5 Unless authorised under these Terms & Conditions, a Ticket must not be re-sold or transferred and must not, under any circumstances, be auctioned, offered for sale or re-sale in any manner whatsoever or used in contravention of these Terms & Conditions.
- 4.6 Neither the Licensee and/or their Guest(s) shall purvey, advertise, auction, or otherwise offer for sale, or use as a competition prize, the Ticket(s) without the prior written permission of the LOC's Chief Executive & Secretary.
- 4.7 The Suite may not be used in any manner that would constitute a breach of applicable laws, regulations, codes and sanctions relating to anti-bribery and anti-corruption including but not limited to the Bribery Act 2010. If the LOC reasonably suspects such use the Tickets shall be null and void and the LOC shall be entitled to refuse entry to the Licensee and their Guests without any further liability to the Licensee and their Guests.
- 4.8 Any Ticket(s) acquired in breach of any of the provisions within this Clause 4 shall be null and void. The LOC shall be entitled to confiscate or invalidate any Ticket(s), which are offered for sale or acquired in contravention of these Terms & Conditions without any further liability to the Licensee and their Guests.

## **5. BREACH AND CONSEQUENCES**

- 5.1 The Licensee and their Guest(s) agree, without prejudice to any other rights which the LOC may have, that if the Licensee and/or their Guest(s) breaches these Terms & Conditions they will:
- 5.1.1 be refused entry to and/or ejected from the Venue without refund or compensation;
  - 5.1.2 have the Ticket confiscated and/or cancelled without refund or compensation;
  - 5.1.3 have any such other action taken against them as may be determined by the LOC; and/or
  - 5.1.4 have legal action taken against them in connection with such matters.

## **6. CATERING AND ADDITIONAL SERVICES**

- 6.1 The Licensee shall not employ the services of any caterer other than the Authorised Caterers and shall not bring into the Suite any food or beverage (whether alcoholic or otherwise) which have not been supplied by the Authorised Caterer.



- 6.2 In relation to a Private Suite, all catering arrangements shall be made directly between the Licensee and the Authorised Caterers via the Catering Order Portal. The Licensee must place the Catering Order before the Catering Deadline and the Licensee shall be required to make a pre-authorized payment at the time of placing the Catering Order via the Licensee's account on the Catering Order Portal. The LOC accepts all major debit and credit cards for payment of the Catering Payment. Once the Licensee has placed a Catering Order, the Licensee will receive a confirmation email and the payment method used by the Licensee will automatically be charged after the Catering Deadline. The Licensee is responsible for ensuring that sufficient funds are available to make the Catering Payment.
- 6.3 When placing the Catering Order, the Licensee must provide any dietary requirements for the Licensee and Guests, including details of any food allergies, the name and contact number of the Licensee's nominated representative and any other relevant information before the Catering Deadline. Any Licensee who fails to provide a Catering Order and/or such information in accordance with this Clause 6.3 may not have their request met, without any liability to the LOC.
- 6.4 Subject to Clause 10, if the Licensee cancels a Catering Order for a Private Suite less than 14 days prior to the Match Day, the LOC shall retain the Catering Payment.
- 6.5 In relation to a Private Suite, the Licensee agrees to pay any additional charges incurred on the Match Day, which are not covered by the Catering Payment, immediately upon receipt of an appropriate invoice from the LOC.
- 6.6 In relation to a Premium Suite, the Licensee agrees to provide the catering order and dietary requirements for the Licensee and Guests, including details of any food allergies, the name and contact number of the Licensee's nominated representative and any other relevant information as requested by the LOC before the Catering Deadline. Any Licensee who fails to provide such information in accordance with this Clause 6.6 may not have their request met, without any liability to the LOC.
- 6.7 In relation to a Premium Suite, the Licensee agrees to pay any additional charges incurred on the Match Day, which are not covered by the Licence Fee, immediately upon receipt of an appropriate invoice from the LOC.
- 6.8 The LOC will pass on all details of any dietary requirements to the Authorised Caterer. However, the LOC does not guarantee that any of the food or drink products served at the Venue are free from nuts, wheat, lactose or any other allergens.
- 6.9 In the event that the Licensee cancels an order that the LOC has made on the Licensee's behalf for additional services, for example, but without limitation, flowers, the Licensee shall meet all third-party cancellation charges.

## **7. PLAY**

The Licensee acknowledges and agrees that play is not guaranteed on a Match Day.

## **8. REFUNDS**

- 8.1 Unless expressly stated within these Terms & Conditions, under no circumstances will any refund be made in respect of the Catering Payment or Licence Fee.
- 8.2 If there is a refund scheme in respect of the General Admission Ticket element of the Licence Fee applies, then this any refund will be made in accordance with the ICC WTC Final Ticket Terms & Conditions.

## **9. ADVERSE WEATHER DURING A MATCH DAY AND EARLY COMPLETION ON THE FOURTH DAY OF THE ICC WTC FINAL**

- 9.1 If a Match Day is abandoned for adverse weather, bar facilities will close at the time advised by the LOC. If a Match Day is interrupted due to adverse weather, the provisions of Clause 8.2 may apply.

- 9.2 With respect to the fourth day of the ICC WTC Final, a refund scheme shall operate as follows for a Private Suite:

<b>Circumstance</b>	<b>Refund</b>
No play because the ICC WTC Final has been completed before the scheduled conclusion of a match	100% of the Licence Fee*
If less than 25 overs are played due to the early conclusion of the match	50% of the Licence Fee*

\*Any refund of the Licence Fee under this Clause 9.2 shall take into account any refund scheme in respect of the General Admission Ticket element of the Licence Fee under the ICC WTC Final Ticket Terms & Conditions.

The LOC will refund the Licensee within 30 days of the conclusion of the match.

- 9.3 With respect to the fourth day of the ICC WTC Final, a refund scheme shall operate as follows for a Premium Suite:

<b>Circumstance</b>	<b>Refund</b>
No play because the ICC WTC Final has been completed before the scheduled conclusion of a match	a partial refund of the Licence Fee* which shall be calculated by the LOC, acting reasonably, in its sole and absolute discretion.
If less than 25 overs are played due to the early conclusion of the match	a partial refund of the Licence Fee* which shall be calculated by the LOC, acting reasonably, in its sole and absolute discretion.

\*Any refund of the Licence Fee under this Clause 9.3 shall take into account any refund scheme in respect of the General Admission Ticket element of the Licence Fee under the ICC WTC Final Ticket Terms & Conditions.

The LOC will refund the Licensee within 30 days of the conclusion of the match.

- 9.4 Notwithstanding there being no play on the fourth day of the ICC WTC Final due to an early conclusion, the Licensee shall be entitled to use the Suite as normal. In the alternative in relation to a Private Suite only, if within one hour of the end of the ICC WTC Final, the Licensee may request the LOC to cancel the pre-ordered catering by email at: [hospitality@lords.org](mailto:hospitality@lords.org), the LOC will do so and issue a 50% refund for the pre-ordered catering to the Licensee. The LOC will refund the Licensee within 30 days of the conclusion of the match.
- 9.5 Subject to these Terms & Conditions, if the Licensee has been granted a Licence for a Suite for the fourth day of the ICC WTC Final, the Licensee shall also be entitled to complimentary use of the Suite for the fifth day of the ICC WTC Final should play extend to that day. Such use is conditional on the Licensee paying the LOC for any pre-ordered catering provided on such day.

## **10. CANCELLATION BY THE LICENSEE**

- 10.1 If, for unavoidable reasons, the Licensee wishes to cancel the Licence prior to the Match Day for which the Suite has been allocated, the Licensee must notify the LOC by email at: [hospitality@lords.org](mailto:hospitality@lords.org). Subject to Clause 10.2, the following refunds may apply:

<b>Cancellation Notice</b>	<b>Refund</b>
More than 12 weeks prior to the Match Day	50% of the Licence Fee*



Less than 12 weeks prior to the Match Day	No refund
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For the avoidance of doubt, any cancellation notice served by the Licensee under this Clause 10 for a Private Suite shall also be deemed to be notice to cancel a Catering Order (if made) under Clause 6.2 and the provisions of Clause 6.4 shall apply accordingly.

\*Any refund of the Licence Fee under this Clause 10 shall take into account any refund scheme in respect of the General Admission Ticket element of the Licence Fee under the ICC WTC Final Ticket Terms & Conditions.

- 10.2 The LOC shall use its reasonable endeavours to obtain a suitable replacement licensee. In the event that the cancelled Licence is re-sold, the LOC shall be entitled to retain a handling fee of ten per cent (10%) of the Licence Fee and ninety per cent (90%) of the Licence Fee shall be refunded to the Purchaser within 30 days of the date the LOC resells the Licence to a replacement licensee. In the event that the cancelled Licence is not re-sold, the LOC shall be entitled to retain the amount detailed in Clause 10.1 and if any refund is due, the LOC shall refund within 30 days of the Match Day.

## **11. EVENTS OUTSIDE THE LOC'S CONTROL**

- 11.1 The LOC will not be liable for any failure (whether complete or partial) or delay in relation to the performance of its obligations under these Terms & Conditions where the failure or delay arises from an event beyond its control.
- 11.2 If Clause 11.1 applies, the LOC will use its reasonable endeavours to provide alternative arrangements or provide alternative hospitality facilities at the Venue, subject always to availability.

## **12. LIABILITY**

- 12.1 The Licensee and their Guest(s) on a joint and several basis hereby agree that they shall indemnify, and keep indemnified, the LOC against any losses (of whatever nature and however caused or incurred), damages, liabilities, costs and expenses incurred by the LOC as a result of or in connection with (i) the Licensee's and/or their Guest(s) breach of these Terms & Conditions; and (ii) any damage caused by the Licensee or Guest(s) at the Venue, including the Suite or any property, equipment or facilities except as a result of fair wear and tear.
- 12.2 The LOC does not make or give, and no staff or official of the LOC has any authority to make or give, any representation, condition or warranty regarding the amount of play occurring on the Match Day and in relation to the Suite, and any such representation, condition or warranty is hereby excluded.
- 12.3 Subject to Clause 12.5, the LOC shall not be liable for:
- 12.3.1 any injury, loss or damage whatsoever to the Licensee or their Guests on a Match Day nor for any refund, loss or damage to or theft of property howsoever such injury, loss or damage may be caused;
  - 12.3.2 any failure, delay, refund, loss, damage or expense caused by circumstances outside the LOC's control;
  - 12.3.3 whether foreseeable or not, and whether as a result of strike action or otherwise, any indirect or consequential loss or damages or the costs of any personal travel or

accommodation or any other arrangements howsoever made in relation to any Match Day under any circumstances; and

- 12.3.4 refund, loss, damage, injury or disappointment suffered for failure to download or bring a Ticket on the Match Day.
- 12.4 Subject to Clause 12.5, the LOC is not responsible for any:
- 12.4.1 interruptions, delay and/or restrictions of any play on a Match Day caused by the position of the Licensee's and/or Guest's seat and/or the actions of other spectators;
- 12.4.2 technical glitches or malfunctions or any other problems out of its control that result in an application for a Suite not being properly received by the LOC; and
- 12.4.3 damage, loss, injury or disappointment suffered as a result of not obtaining a licence for a Suite.
- 12.5 The LOC does not hereby seek to exclude liability for death or personal injury caused by its negligence, fraud, or fraudulent misrepresentation, or for any other liability unable to be excluded under any applicable law;
- 12.6 Subject always to Clause 12.5, the LOC's total liability under, or in connection with, these Terms & Conditions, whether in contract, tort (including negligence) or otherwise, shall be to use reasonable endeavours to make alternative arrangements or providing alternative hospitality facilities at the Venue or refunding the Licensee the total amount stated on the Invoice.

### **13. ANTI-DISCRIMINATION**

- 13.1 The ICC, ECB and the LOC are committed to promoting diversity and equal opportunities and expects all visitors to the Venue including the Licensee and Guests to share this commitment and comply with the ICC Anti-Discrimination Code.
- 13.2 The Licensee and their Guests visiting the Venue shall at all times refrain from any conduct or behaviour which is discriminatory on the grounds of age, disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race, religion or belief, sex or sexual orientation.
- 13.3 If the Licensee and/or their Guests engage in any conduct or behaviours as detailed in Clause 13.2, as determined by the LOC in its reasonable opinion, Clause 5 shall apply.

### **14. TERMINATION BY LOC DUE TO INSOLVENCY OR NON-PAYMENT**

- 14.1 The Licence may be terminated by the LOC forthwith by notice in writing to the Licensee if the Licensee shall go into liquidation or have a receiver, administrative receiver, manager or administrator appointed or shall enter into any composition or arrangement with creditors (other than pursuant to a solvent reorganisation) or, if a person, shall become otherwise insolvent or go bankrupt, and any payments due shall become immediately payable to the LOC.
- 14.2 For the avoidance of doubt, if the Licensee shall not have paid the Licence Fee or the Catering Payment (in relation to a Private Suite) or any other fees in accordance with the Allocation Communication and the Invoice, the Licence will not have become effective and the LOC shall be entitled to licence the Suite to a third party without further notice to the Licensee.
- 14.3 In the event the LOC terminates the Licence pursuant to Clause 14.1, the LOC shall be entitled to retain the Licence Fee and Catering Payment (in relation to a Private Suite).

### **15. EFFECT OF TERMINATION OR EXPIRY**

- 15.1 Upon termination of the Licence pursuant to Clause 14.1 or upon the end of the Match Day, any amounts payable by the Licensee to the LOC or the Authorised Caterers shall become immediately due and payable.
- 15.2 Any termination or expiry of the Licence shall be without prejudice to any other rights or remedies to which the LOC may be entitled under these Terms & Conditions as a result of or in relation to any breach or other event which gives rise to such termination, and shall not affect any other accrued rights or liabilities of the LOC as at the date of termination or expiry.

**16. CAR PARKING**

The Licence for the Suite shall not include the provision of car parking facilities by the LOC.

**17. NOTICES**

- 17.1 Save for a notice served under Clause 17.2, any notice required to be given hereunder shall be in writing and shall be served by email to the LOC to: [hospitality@lords.org](mailto:hospitality@lords.org) and the Licensee's Email Address or such other address as the Licensee has specified to the LOC on at least 10 days' notice.
- 17.2 A notice given under these Terms & Conditions in relation to cancellation, termination or arising out of default shall only be validly served if sent by email and a copy of such notice is also sent by pre-paid first class recorded delivery post (with proof of postage). For the avoidance of doubt, a notice given under these Terms & Conditions in relation to cancellation, termination or arising out of default shall not be validly served if only sent by email. The address for service for the LOC shall be: FAO Hospitality Department, Lord's Ground, London NW8 8QN and the address for service for the Licensee shall be the postal address registered by the Licensee as part of their online account with the LOC or such other address as the Licensee has specified to the LOC on at least 10 days' notice.
- 17.3 Any notice or communication given or made under these Terms & Conditions shall be deemed to have been received at the time of transmission (unless the sender receives an "out of office" notification and/or a notification that such email has not been successfully delivered), or, if this time falls outside business hours in the place of receipt, when business hours resume. In this clause, business hours mean Monday to Thursday 9.30am to 5.30pm and Friday 9.30am to 4.30pm on a day that is not a public holiday in the place of receipt.

**18. GENERAL**

- 18.1 Except as permitted by Clause 4.2, Tickets are issued on the condition that they are for personal use only and shall not be resold, transferred, offered for sale or transfer, assigned or used for any commercial purpose.
- 18.2 The Allocation Communication and these Terms & Conditions, constitute the entire agreement between the parties and supersede and extinguish all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter. Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Allocation Communication and/or these Terms & Conditions. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Allocation Communication and/or these Terms & Conditions.
- 18.3 If any provision of these Terms & Conditions is found by any competent authority or a court of law to be invalid or unenforceable for any reason, the invalidity or unenforceability of that provision will not affect the validity or enforceability of the remainder of these Terms & Conditions and the Licence shall continue in full force and effect.
- 18.4 The LOC reserves the right to make amendments to the Allocation Communication and/or these Terms & Conditions from time to time provided that any amendments shall not result in the Licensee receiving any less than the same or substantially similar benefits to those that

the Licensee was entitled to receive prior to such amendments. Up to date versions of these Terms & Conditions will be made available as soon as practicable on [the LOC's website](#).

- 18.5 No failure or delay by a party to exercise any right or remedy provided under the Terms & Conditions or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.
- 18.6 The LOC will hold personal information relating to the Licensee and their Guests for the purposes of administering the booking for the Licence of the Suite. The LOC will keep a copy of such personal information for no longer than is necessary to administer the booking for the Licence of the Suite. Individuals are entitled to receive a copy of their personal information held by the LOC on request and to correct any inaccuracies in it. Please see the LOC's Privacy Notice at [lords.org/privacynotice](http://lords.org/privacynotice) for more information.
- 18.7 No third party shall have the right to enforce any of these Terms & Conditions under the Contracts (Rights of Third Parties) Act 1999. However, is agreed and acknowledged that on account of Clause 3.4 and Clause 4.2.2, the LOC shall have the benefit of and be entitled to enforce all the provisions of these Terms & Conditions against Guests notwithstanding that they may not be a party hereto.
- 18.8 The Licence and these Terms & Conditions shall be governed by English law and subject to the exclusive jurisdiction of the English courts.

Ref: `termsconditionsinternationalsuites2025wtc`