



2024 TERMS & CONDITIONS FOR THE BALLOT OF RESERVED SEATING TICKETS AND ROVER TICKETS TO MEMBERS FOR MEMBERS' FRIENDS' ENCLOSURES

INTERNATIONAL MATCHES

Members should read these Terms & Conditions in conjunction with MCC's email to them dated 30 August 2023 and available to review at <https://www.lords.org/members-area/member-announcements>

1. DEFINITIONS

In these Terms & Conditions, the following words or expressions shall have the following meanings:

- 1.1 **Accessibility Requirements:** any accessibility requirements of the Applicant and/or their Guest(s), including but not limited to (i) easy access to particular seats and/or facilities due to mobility impairments; (ii) the need for a person to accompany the Member to support their accessibility requirements;
- 1.2 **Accessibility Requirement Form:** the form completed by the Applicant pursuant to Clause 2.11.1;
- 1.3 **Applicant:** any Member applying through the Ballot via the Platform;
- 1.4 **Applicant's Email Address:** the email address registered to the Applicant's account on the Platform;
- 1.5 **Application:** an entry in the Ballot by an Applicant;
- 1.6 **Ballot:** the ballot to allocate and allow Applicants to purchase Tickets;
- 1.7 **First Test Match:** the men's England v West Indies Test Match scheduled to be played on the Match Day;
- 1.8 **Guest:** any guest of the Applicant who has been successful in purchasing Tickets pursuant to Clause 2.14;
- 1.9 **MCC:** Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.10 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.11 **Match Day:** any day of the dates shown on the Platform for the (i) First Test Match; (ii) Second Test Match; (iii) One-Day International; and (iv) T20I Match all of which have been scheduled to be played at Lord's for which an Applicant has been successful in purchasing or been allocated a Ticket(s);
- 1.12 **Member:** a Full Member of MCC from time to time (and a Senior or Associate Member of MCC from time to time for such days on which the MCC Committee has determined that they have membership privileges) who has submitted an Application pursuant to these Terms & Conditions;
- 1.13 **One-Day International:** the men's England v Australia one-day international scheduled to be played on the Match Day;
- 1.14 **person:** shall be deemed to include any individual, company, corporation or other entity;
- 1.15 **Platform:** MCC's ticket platform at <http://tickets.lords.org>;



- 1.16 **Reserved Seating Ticket:** an electronic ticket for admittance to Lord's and a numbered and reserved seat in a Members' Friends' Enclosure for the Applicant and if applicable, their Guest(s);
- 1.17 **Rover Ticket:** an electronic ticket for admittance to Lord's and any unreserved area in a Members' Friends' Enclosures purchased by a Member for a Guest for a Match Day;
- 1.18 **Second Test Match:** the men's England v Sri Lanka Test Match scheduled to be played on the Match Day;
- 1.19 **T20I Match:** the women's England v New Zealand T20I Match scheduled to be played on the Match Day;
- 1.20 **Terms & Conditions:** these terms and conditions;
- 1.21 **Terms & Conditions for the Sale and Allocation of Reserved Seating Tickets and Rover Tickets to Members for Members' Friends' Enclosures:** the terms & conditions for the sale and allocation of the Tickets for the Match Day a copy of which is available at <https://www.lords.org/information/terms-and-conditions>;
- 1.22 **Ticket(s):** Reserved Seating Ticket(s) and/or Rover Ticket(s); and
- 1.23 **Ticket Confirmation Email:** the email sent by MCC confirming that the Applicant has been allocated the Ticket(s) pursuant to the Application, which shall be notified via email to the Applicant's Email Address.

2. TICKET BALLOT

- 2.1 The Ballot is run by MCC.
- 2.2 Tickets are offered for sale via the Ballot and Applicants are asked to specify in the Application which type of Ticket they require. Each Ticket type has a separate Ballot.
- 2.3 Only Members are eligible to enter the Ballot. The price for a Ticket(s) shall be set out on the Platform. Unless expressly stated otherwise, the price is inclusive of VAT.
- 2.4 Tickets are subject to availability and for the avoidance of doubt, an Application does not guarantee a Ticket.
- 2.5 By entering the Ballot, Applicants will be deemed to have accepted and agreed to be bound by these Terms & Conditions and the Terms & Conditions for the Sale and Allocation of Tickets which are hereby incorporated into these Terms & Conditions save that in the event of any discrepancy between these Terms & Conditions and the Terms & Conditions for the Sale and Allocation of Reserved Seating Tickets and Rover Tickets to Members for Members' Friends' Enclosures, these Terms & Conditions shall prevail.
- 2.6 The Ballot opens at 10.00 on 6 November 2023 and closes at 18:00 on 21 November 2023. Any Applications received outside this period will not be considered, even if the Application appears to have been registered.
- 2.7 Applicants are limited to one Application for each Match Day and are limited to purchasing the number of Tickets as detailed on the Platform for each Match Day. No bulk entries will be accepted, and duplicate entries will be disqualified.
- 2.8 Applications may only be made for days one to four of the First Test Match and Second Test Match. For the avoidance of doubt, no entries can be made for the fifth day of the Second Test Match.
- 2.9 Any Applicant who, in MCC's reasonable opinion, purchases Ticket(s) using any software, method or technique which is designed to increase the chance of success in the Ballot shall either (i) have the Application excluded from the Ballot; or (ii) have any Ticket(s) allocated and/or purchased cancelled in full, as such conduct contradicts the spirit and intention of the Ballot.
- 2.10 A pre-authorised payment for the Ticket(s) must be made at the time of making the



Application via the Applicant's account on the Platform. MCC accepts all major debit and credit cards for payment for the Ticket(s).

- 2.11 Once an Application has been submitted, the Applicant shall receive an email confirming receipt and summary of the Application, and this shall be sent to the Applicant's Email Address. Within this email and prior to the closing date of the Ballot, the Applicant may submit:
 - 2.11.1 an Accessibility Requirement Form in relation to the Ticket(s) to allow MCC to use reasonable endeavours to accommodate any Accessibility Requirements, which shall be subject to Clause 2.4, Clause 2.12 and Clause 2.14; or
 - 2.11.2 a group seating request in relation to Reserved Seating Ticket(s), to allow Members to be seated together provided that each Member has individually submitted an Application for a Reserved Seating Ticket pursuant to these Terms & Conditions, which shall be subject to Clause 2.4 and Clause 2.14.
- 2.12 To ensure a fair process, any Applicant submitting an Accessibility Requirement Form may be required by MCC to provide supporting documentation. Any Applicant who fails to provide such supporting documentation on MCC's request may not have their Accessibility Requirements met without any liability to MCC.
- 2.13 An Application may be withdrawn at any time prior to the closing date of the Ballot.
- 2.14 Applicants who have successfully been allocated Tickets will receive a Ticket Confirmation Email within 21 days of the Ballot closing and the payment method used by the Applicant will automatically be charged for the price of the Ticket(s). The Applicant is responsible for ensuring that sufficient funds are available to pay for the Ticket(s).
- 2.15 Unsuccessful Applicants will not be charged for the Ticket(s).
- 2.16 The outcome of the Ballot selection communicated by MCC is final.

3. GENERAL

- 3.1 MCC cannot accept any responsibility for any damage, loss, injury or suffered by an Applicant as a result of making an Application or as a result of not obtaining a Ticket.
- 3.2 MCC is not responsible for any technical glitches or malfunctions or any other problems out of its control that result in an Application not being properly received by MCC.
- 3.3 MCC reserves the right to: (i) amend these Terms & Conditions, including without limitation as regards the closing date for the Ballot; (ii) disqualify any Applicant who breaches these Terms & Conditions or has acted fraudulently in any way; and/or (iii) cancel, amend, withdraw, terminate or temporarily suspend the Ballot in the event of any unforeseen circumstances or technical reason outside its control, with no liability to any Applicant.
- 3.4 Any Member entering the Ballot who is found to have made false or deliberately misleading statements in relation to any aspect of their Application, then such Member may expect to be referred to MCC's Disciplinary Panel.
- 3.5 Any personal data collected by MCC shall be processed by MCC in accordance with MCC's Privacy Notice, which may be viewed at lords.org/privacynotice
- 3.6 These Terms & Conditions are subject to and governed by English law.

Ref: tcmembersballot2024 final