

### 1. DEFINITIONS

In these Terms & Conditions (except where a different interpretation is necessary in the context) the words and expressions set out below shall have the following meanings:

- 1.1 **Charges:** the charges a Member has agreed to pay MCC for the Service as detailed on the Platform plus VAT;
- 1.2 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.3 **Match Day:** 10 July 2021;
- 1.4 **MCC:** Marylebone Cricket Club of Lord's, London NW8 8QN;
- 1.5 **Members:** full, senior and associate members of MCC from time to time;
- 1.6 **One Day International:** England v Pakistan One Day International scheduled to be played on the Match Day;
- 1.7 **Pelham's:** Pelham's restaurant at Lord's;
- 1.8 **Platform:** MCC's Ticket platform, SRO at: [tickets.lords.org](https://tickets.lords.org);
- 1.9 **Reservation:** a booking reservation at Pelham's for the Service made in accordance with paragraph 2;
- 1.10 **Rover Ticketholders:** guests with a Ticket purchased by a Member for the Match Day;
- 1.11 **Service:** the provision by MCC to Members and Rover Ticketholders with a Reservation of lunch and afternoon tea during the One Day International;
- 1.12 **Sitting Time:** the scheduled period of time for the Service;
- 1.13 **Terms & Conditions:** these terms & conditions;
- 1.14 **Tickets:** the ground admission tickets for the Match Day; and

## 2. RESERVATIONS

- 2.1 Reservations for the Match Day are offered on a first come, first served basis, subject to availability.
- 2.2 Members wishing to secure a Reservation for themselves and/or Rover Ticketholders and/or other Members for the Match Day must reserve online via the Platform.
- 2.3 Reservations are strictly limited to table numbers of no more than six (6) Members and/or Rover Ticketholders.
- 2.4 MCC is not responsible for any technical glitches or malfunctions on the Platform or any other problems out of its control that result in a Reservation not being properly received by MCC.
- 2.5 MCC cannot accept any responsibility for any damage, loss, injury or disappointment suffered by a Member(s) as a result of using the Platform or as a result of not obtaining a Reservation.

## 3. PAYMENT

- 3.1 Payment for the Charges for the Match Day must be made in full and cleared funds online via the Platform at the time of making the Reservation. Subject to paragraph 5.1, the Charges are non-refundable unless otherwise agreed by MCC.
- 3.2 MCC accepts all major debit or credit cards for payment of the Charges.
- 3.3 If no payment is made, MCC reserves the right to cancel the Reservation.

## 4. PELHAM'S REGULATIONS

- 4.1 By making a Reservation, Members shall and procure that Rover Ticketholders accept and acknowledge that:
  - (a) the Sitting Time shall be advised following confirmation of a Reservation. Members are asked to arrive at the designated Sitting Time as this time cannot be amended. Tables will only be held for fifteen (15) minutes before being released and re-sold without further notice or liability. If a Member is running late for any reason, they are asked to call the Restaurant Reservations telephone line on 020 7616 8563 as soon as possible. Members should note that there is no guarantee that tables will be held for any longer than fifteen (15) minutes;
  - (b) MCC shall allocate a strict Sitting Time period as notified by MCC to enjoy the Service;
  - (c) entry to Pelham's will be subject to such health, safety and security rules and regulations which may be in place from time to time, including without limitation in relation to COVID-19 or any other public health emergency;
  - (d) MCC does not accept cash payments. Pelham's is cashless and accepts all major contactless debit and credit cards, with chip and pin applying for purchases over the contactless payment limit and a mobile or wearable payment device, including Apple Pay and Google Pay, which support high-value contactless payments;

## 4. PELHAM'S REGULATIONS CONTINUED

- (e) the dress code for entry to Pelham's is smart/casual. Smart jeans are acceptable; shorts should be tailored; flip flops and trainers are not permitted; and
  - (f) particular tables in Pelham's cannot be guaranteed under any circumstances, including any tables located by the windows.
- 4.2 Members agree to provide MCC with a dietary requirements list including details of any food allergies and must inform MCC of any wheelchair or other special access requirements no later than ten (10) days prior to the Match Day.

## 5. EVENTS OUTSIDE MCC'S CONTROL

- 5.1 If the Match Day is cancelled or the Tickets become subject to any Government restriction, MCC shall cancel the corresponding Reservation for that Match Day by giving notice to the email address registered to the Member's account on the Platform. Any cancellation shall be made in MCC's sole and absolute discretion without reason or explanation and such decision shall be final.
- 5.2 If paragraph 5.1 applies, MCC shall have no liability or obligation to Members other than refunding the Charges paid by the Member under paragraph 3.1 within thirty (30) days following the Match Day.

## 6. CANCELLATION

If, for unavoidable reasons, a Member wishes to cancel a Reservation prior to the Match Day, the Member must notify MCC by email at: [restaurants@mcc.org.uk](mailto:restaurants@mcc.org.uk). However, subject to paragraph 5.1, the Charges are non-refundable unless otherwise agreed by MCC.

## 7. REFUNDS

If the Match Day is abandoned for adverse weather, no refunds of the Charges will be issued.

## 8. GENERAL

- 8.1 MCC reserves the right to: (i) vary these Terms & Conditions, including without limitation to comply with any Government guidance or restrictions; and (ii) disqualify any Member who breaches these Terms & Conditions or has acted fraudulently in any way and refer such Member to the Club's Disciplinary Panel.
- 8.2 Any personal data collected by MCC shall be processed by MCC in accordance MCC's Privacy Notice which may be viewed at [lords.org/privacynotice](http://lords.org/privacynotice).
- 8.3 These Terms & Conditions are subject to and governed by English Law.

**Please note that parking is not available at Lord's. However, should you require disabled parking, please contact the Club Facilities Department on 020 7616 8653. Parking is subject to availability.**

*Ref: tcpelhams2021pakistan final*