

THE HOME OF FOOD – CUSTOMER SURVEY

TERMS & CONDITIONS TO WIN TWO TICKETS TO A LORD’S DINING CLUB WITH AKTAR ISLAM SCHEDULED TO BE HELD IN THE LONG ROOM AT LORD’S ON TUESDAY 27 FEBRUARY 2024

These are the Terms & Conditions for automatic entry into a draw to win the Tickets (as defined below).

1. **DEFINITIONS**

In these Terms & Conditions, the following capitalised words and expressions have the meanings set out against them.

Customer Feedback Survey: a survey requesting feedback on the Entrant’s experience at the Home of Food;

Draw: the draw hosted by MCC to award to an Entrant the Prize;

Entrant: any person aged over 18 years excluding employees of MCC, their families, agents or anyone else connected with this Draw;

Lord’s: Lord’s Ground, London NW8 8QN;

Lord’s Dining Club: a unique gastro experience scheduled to be hosted in the Long Room at Lord’s Ground on Tuesday 27 February 2024 with a menu created, prepared and facilitated by Aktar Islam;

MCC: Marylebone Cricket Club of Lord’s Ground, London NW8 8QN;

Prize: the Tickets;

Terms & Conditions: these terms and conditions; and

Tickets: two tickets to the Lord’s Dining Club.

2. **THE DRAW AND ENTRY**

2.1 The Draw will be run by MCC.

2.2 The Prize will be awarded via the Draw. Those who complete the Customer Feedback Survey will be automatically entered into the Draw and become Entrants.

2.3 No fee or purchase is necessary to be entered into the Draw.

2.4 An Entrant is limited to one entry in the Draw. No bulk or third-party entries will be accepted and duplicate entries will be disqualified.

2.5 By completing the Customer Feedback Survey, Entrants will be deemed to have accepted and agreed to be bound by these Terms & Conditions and any terms and conditions for the Prize, which are hereby incorporated into these Terms & Conditions save that in the event of any inconsistency between these Terms & Conditions and any terms and conditions for the applicable Prize, these Terms & Conditions shall prevail.

2.6 The Draw closes at midnight on Sunday 1 October 2023. Any Customer Feedback Surveys received after this time will not be eligible for the Draw.

2.7 The successful Entrant will be drawn randomly from the entries in the Draw following the closure of the Draw and will be notified as soon as reasonably practicable via email to the email address submitted by the Entrant as part of completion of the Customer Feedback Survey (**Confirmation Email**).

- 2.8 The outcome of the Draw selection communicated by MCC will be final and MCC will not enter into further correspondence on the subject.
- 2.9 In the event that MCC does not receive a reply to the Confirmation Email from the successful Entrant within 14 days of the date of the Confirmation Email, MCC reserves the right to run the Draw again and reallocate the Prize to another Entrant.
- 2.10 MCC is not responsible for any technical glitches or malfunctions or any other problems out of its control that result in a Customer Feedback Survey not being properly received by MCC.
- 2.11 MCC cannot accept any responsibility for any damage, loss, injury or disappointment suffered by an Entrant as a result of completing the Customer Feedback Survey or as a result of not winning the Prize.
- 2.12 Cash or credit alternatives to the Prize will not be offered in any circumstances and the Prize is not transferable.
- 2.13 The Prize must not be sold or auctioned for profit under any circumstances.
- 2.14 MCC reserves the right to (i) vary these Terms & Conditions at any time, including without limitation to comply with any Government guidance or restrictions and/or vary the closing time of the Draw and/or (ii) cancel the use of the Prize of any Entrant who breaches these Terms and Conditions or who has acted fraudulently in any way; and/or (iii) cancel, amend, withdraw, terminate or temporarily suspend the Draw in the event of any unforeseen circumstances or technical reason outside its control, with no liability to any Entrant.
- 2.15 MCC will not be liable for any loss, expense or damage which is suffered or sustained in connection with the Draw or accepting or using the Prize, except for any liability which cannot be excluded by law.
- 2.16 Any personal data collected by MCC shall be processed by MCC in accordance with MCC's Privacy Notice, which may be viewed at lords.org/privacynotice.
- 2.17 If any provision of these Terms & Conditions is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary so that these Terms & Conditions shall otherwise remain in full force and effect and enforceable.
- 2.18 No third party shall have any right to enforce any of these Terms & Conditions under the Contracts (Rights of Third Parties) Act 1999.
- 2.19 These Terms & Conditions and the draw shall be governed by and construed in accordance with the laws of England and Wales and the English courts shall have exclusive jurisdiction to settle any dispute arising out of or in connection with these Terms & Conditions.