

LORD'S INDOOR CRICKET CENTRE: COVID-19-RELATED TERMS AND CONDITIONS



AUGUST 2020

Thank you for your interest in booking a session at the Lord's Indoor Cricket Centre. We have put many measures in place to safeguard our customers and staff, and so there are some additional terms & conditions that you will need to accept before you can progress with the booking process. Please read these carefully, and then click your agreement to them. Please note that these particular Covid-19-related conditions are in addition to the Indoor Cricket Centre's Terms & Conditions for the hire of nets and services, which can be seen at lords.org/cricketcentre. If there is conflict between the two sets of Terms & Conditions, these Covid-19-related ones will take priority.

1. ARRIVAL AND ACCESS TO THE INDOOR CRICKET CENTRE

- a) Parking will not be available for customers under any circumstances. Neither will cars be able to access the Ground to drop anyone off. On-street metered parking is available in surrounding streets. Please do not try to enter Lord's Cricket Ground in a vehicle, even just for drop-off, as you will be turned away.
- b) Entry to Lord's to access the Indoor Cricket Centre is only via the North Gate.
- c) On the day before your session, you will be sent a link to a very brief health questionnaire, which will require you to confirm that all visitors (net users and those entering Lord's to drop-off or spectate) are in good health. This should be completed prior to arrival, but can be done via a QR code link at the Ground. All personal data collected as part of the completion of this questionnaire shall be processed in accordance with MCC's Privacy Notice and data protection legislation. All records will be deleted after 21 days in accordance with government track and trace guidelines.
- d) Please observe the "keep left" directions on the walkway towards the Indoor Cricket Centre, beside the Nursery Ground.
- e) A Zebra-Crossing will be in use at the end of that walkway, to take you to the entrance of the Indoor Cricket Centre. Do remain vigilant, however, before stepping onto the crossing. Please do not cross the road in any area apart from the Zebra-Crossing.
- f) Parents/Carers collecting children after courses are asked not to enter the building, but to wait in the seated area at the front of the Indoor Cricket Centre. Our coaches will bring the children out of the building at the end of the session. Please ensure that you are there on time.

2. GROUP SIZES AND ACCESS TO THE NETS

- a) Children's courses will be limited to 12 per course across 4 nets, plus 2 coaches. These will take place in nets 1-4 and 5-8, with children leaving their kit bags alongside net 1 or net 8 as appropriate.
- b) The numbers allowed in each net is reduced to 5, including a coach.
- c) Only 4 lanes will be in use for cricket nets, each with their own designated bag-drop & padding up areas, as follows:
 - Net 1 will be in use, with bag-drop & padding up area in the area outside the nets adjacent to net 1;
 - Net 3 will be in use, with bag-drop & padding up area in net 4;
 - Net 6 will be in use, with bag-drop & padding up area in net 5; and
 - Net 8 will be in use, with bag-drop & padding up area in the area outside the nets adjacent to net 8.
- d) Access to net 1 and net 8 is through the normal entrances at the ends of those nets.
- e) Access to net 3 and net 6 is through the entrance at the rear of net 5.

3. HEALTH

- a) Please ensure that you only attend the Indoor Cricket Centre if nobody in your household is showing any symptoms of Covid-19, which can be seen here: <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>. Please take your temperature before leaving home, and remain at home if it is above 37.5 degrees.
- b) All customers and staff will be required to undertake a temperature check on arrival at Lord's, using a non-invasive thermometer. **Refusal to have your temperature taken by MCC's staff will result in your session being cancelled, with no refund being made.**
- c) If your temperature is higher than 37.5 degrees, you will not be allowed to take part in any cricket activities and will be asked to leave Lord's. You will receive a full refund for your missed session.
- d) If you develop symptoms during your session, please leave Lord's. The refund position will be reviewed by MCC on a case-by-case basis.

4. ADDITIONAL SAFETY MEASURES

- a) Hand-sanitiser is available and all players will be asked to sanitise their hands every 15 minutes.
- b) Any communal equipment will be regularly sanitised.
- c) Please do not share cricket equipment.
- d) A cleaner will be on-site throughout the day to clean all equipment and surfaces.
- e) Net sessions will last 50 minutes, to allow for cleaning of the nets & equipment between sessions.

5. SPECTATORS

- a) Parents/carers are encouraged not to remain at Lord's during sessions.
- b) If you do need to remain in the Centre during the session, it must only be one parent/carer per family. Viewing is from the balcony only and not from besides nets 1 and 8. Please observe physical distancing of 2 metres while spectating and masks should be worn while walking around the building.

6. THE FOLLOWING AREAS WILL BE CLOSED

- a) All four changing rooms and showers.
- b) The coffee-shop and first floor lavatories (except access for disabled users)
- c) The Performance Analysis suite
- d) The lift (except for disabled users)
- e) The vending machines
- f) The water fountains (although water bottles can be re-filled in the lavatories)

7. EXITING THE CENTRE

- a) The exit is via the fire-exit near net 8. Please follow the arrows and be aware of vehicles.
- b) When walking along the front of the Indoor Cricket Centre, stay off the road area.

8. WHAT TO BRING WITH YOU

- a) Please bring your own cricket equipment.
- b) Please arrive in cricket clothing, ready to play.
- c) Please bring at least one water bottle and, if required, any snacks.
- d) Please bring a mask and hand-sanitiser if you are spectating.