



2022 TERMS & CONDITIONS FOR THE DAILY LICENCE OF PRIVATE SUITES AT LORD'S CRICKET GROUND COUNTY CHAMPIONSHIP MATCHES

April 2022

1. DEFINITIONS

- 1.1 **"Allocation Communication"** means a communication sent electronically from the Club to the Licensee confirming the allocation of the Private Suite, the Match Day, the Licence Fee, the Catering Deposit and any other fees, together with ancillary information;
- 1.2 **"Authorised Caterers"** means the caterers appointed or employed directly by the Club from time to time to provide catering services in the Private Suite;
- 1.3 **"Catering Deposit"** means the catering deposit payable by the Licensee in accordance with the Allocation Communication and the Invoice;
- 1.4 **"Club"** means Marylebone Cricket Club of Lord's, London NW8 8QN;
- 1.5 **"County Championship Match"** means a domestic first-class cricket match between Middlesex and a visiting team scheduled to be played at Lord's as part of the LV= Insurance County Championship competition on the Match Day;
- 1.6 **"Ground Regulations"** means those general regulations of the Club from time to time, a copy of which is available on lords.org/groundregulations;
- 1.7 **"Guest(s)"**: means a guest of the Licensee;
- 1.8 **"Invoice"** means an invoice from the Club to the Licensee, referred to in the Allocation Communication, for the Licence Fee, the Catering Deposit and any other fees;
- 1.9 **"Licence"** means the permission to use the Private Suite granted to the Licensee in Clause 2 below;
- 1.10 **"Licensee"** means the person, company or other entity to whom a Private Suite is allocated in the Allocation Communication;
- 1.11 **"Licensee's Email Address"** means the email address registered by the Licensee as part of their online account with the Club;
- 1.12 **"Licence Fee"** means the fee for the use of the Private Suite and the Tickets, payable by the Licensee in accordance with the Allocation Communication and the Invoice;
- 1.13 **"Lord's"** or **"Ground"** means Lord's Cricket Ground, London NW8 8QN;
- 1.14 **"Match Day"** means any day of a County Championship Match which is scheduled to be played at Lord's for which the Licensee has been allocated the Private Suite;
- 1.15 **"Private Suite"** means the suite which the Licensee has been allocated as stated in the Allocation Communication;



- 1.16 “**Terms & Conditions**” means these terms and conditions;
- 1.17 “**Terms & Conditions for the Sale and Allocation of Tickets**” means the terms and conditions for the sale and allocation of the Tickets copies of which are available on lords.org/termsandconditions; and
- 1.18 “**Ticket**” means a combined Ground and Private Suite admission ticket which shall be issued in electronic form only.

2. **LICENCE**

- 2.1 Subject to Clause 2.2, in consideration of the payment by the Licensee to the Club of the Licence Fee, the Catering Deposit and any other fees in accordance with the Allocation Communication and the Invoice, the Club:
- 2.1.1 grants to the Licensee permission to use the Private Suite for the purposes of spectating at the cricket match scheduled to be played and the entertainment of guests on the Match Day between such times as shall be stipulated by the rules and regulations governing admission to Lord’s issued by the Club from time to time; and
 - 2.1.2 shall make available to the Licensee, the number of Tickets entitling the bearers entry to the Private Suite on the Match Day as specified in the Allocation Communication.
- 2.2 The permission to use the Private Suite in Clause 2.1 is subject to these Terms & Conditions, the Terms & Conditions for the Sale and Allocation of Tickets, the Ground Regulations and the Club’s health, safety and security rules and regulations which may be in place from time to time, including without limitation in relation to COVID-19, and any variants of it (“**COVID**”), or any public health emergency, and is also conditional upon the Licensee paying the Licence Fee, the Catering Deposit and any other fees in accordance with the Allocation Communication and the Invoice.
- 2.3 The possession, management and control of the Private Suite shall remain with the Club and the Club shall be entitled to enter at all times for the purpose of exercising such management and control and which at no time may be excluded from the Private Suite (and in exercising such rights, provided the Licensee is in compliance with the Licensee’s obligations as set out in these Terms & Conditions, the Club shall cause as little disturbance and inconvenience as possible).

3. **UNDERTAKINGS**

- 3.1 The Licensee acknowledges, agrees and undertakes that:
- 3.1.1 the Licensee shall pay to the Club the Invoice within the time period stated on the Invoice, and likewise any subsequent invoices. In addition to other rights and remedies available to the Club, any overdue payments by the Licensee shall bear interest at the rate of 4% above the base lending rate from time to time of Barclays Bank plc in England from the due date of payment until the date of actual payment;
 - 3.1.2 the Licensee shall be responsible for the conduct of the Licensee’s Guests and that the Licensee and the Licensee’s Guests are subject to the Ground Regulations, any other rules and regulations which may be in place from time to time and the terms of this contract, and that the Licensee shall not do or permit or suffer anything to be done which may be a nuisance or annoyance to the Club, its Members, staff, agents, suppliers, contractors or other licensees or any other person at Lord’s on the Match Day;



- 3.1.3 due to fire, health and safety regulations and any government guidelines or legislation as may be in force from time to time, including without limitation any NHS COVID Pass as may be required, there is a maximum capacity for the Private Suite, and that all occupants of the Private Suite are required to be in possession of a Ticket to gain entry to the Private Suite and comply with all health, safety and security checks on admission to Lord's that the Club may impose from time to time;
 - 3.1.4 the Licensee shall be responsible for all charges for catering services arranged by or on behalf of the Licensee and/or the Licensee's Guests and any other liabilities in connection with the use of the Private Suite which may have been incurred by the Licensee and/or the Licensee's Guests and shall also be responsible for any such charges or liabilities incurred but not paid for when due;
 - 3.1.5 the Licensee shall not alter the decorations, fixtures, fittings and furnishings of the Private Suite;
 - 3.1.6 the Licensee, as soon as reasonably practicable, at the Licensee's own expense, shall make good any damage to the Private Suite, its decorations, fixtures, fittings and furnishings caused by the Licensee or the Licensee's Guests (fair wear and tear excepted) on the Match Day, failing which the Club may make good any such damage and the expense of so doing shall be paid by the Licensee to the Club within seven days of written demand;
 - 3.1.7 the Licensee shall not use the Private Suite nor any display panel on the outwards facing surface of the railings on the balcony for banners or advertising material of any kind;
 - 3.1.8 the Private Suite must be vacated at the time advised by the Club; and
 - 3.1.9 any person who makes abusive or threatening comments, whether racially or sexually motivated or otherwise, or who, in any way, acts in an abusive or threatening manner, or whose presence, as determined by the Club, in its reasonable opinion, is a source of danger, nuisance or annoyance to others, may be subject to ejection from Lord's and any other action as may be determined by the Club. Therefore, the Licensee shall not do or permit or suffer anything to be done which may be abusive, threatening, a source of danger, nuisance or annoyance to the Club, its Members, staff, agents, suppliers, contractors or other licensees or any other person at Lord's on the Match Day.
- 3.2 Subject to Clause 3.1 and Clause 4.1.3 the Club shall maintain the Private Suite in a state reasonably fit for the purposes contemplated in these Terms & Conditions.
- 3.3 The Licensee acknowledges that the Licensee has entered into the above agreements and undertakings for the Licensee and each of the Licensee's Guests, and will procure the performance of the same by each of the Licensee's Guests.

4. CONDITIONS OF USE

- 4.1 The Licensee hereby agrees that:
 - 4.1.1 the Private Suite shall be available for use in accordance with these Terms & Conditions for the purposes of spectating at the cricket match scheduled to be played, and entertainment of guests, on the Match Day between such times as shall be stipulated by the rules and regulations governing admission to Lord's issued by the Club from time to time;



- 4.1.2 the Club shall not be liable for any injury whatsoever to the Licensee or the Licensee's Guests, nor for any loss or damage to or theft of their respective property howsoever such injury, loss or damage may be caused, and that the Licensee shall indemnify the Club in respect of any liability for any such loss or damage save that the Club does not hereby seek to exclude liability for death or personal injury caused by its negligence;
- 4.1.3 the Club does not make or give, and no staff or official of the Club has any authority to make or give, any representation, condition or warranty regarding the amount of play occurring on the Match Day, or subject to Clause 3.2, in relation to the Private Suite, and any such representation, condition or warranty is hereby excluded; and
- 4.1.4 the Club's total liability under, or in connection with the Licence, whether in contract, tort (including negligence) or otherwise, will not exceed the Licence Fee paid by the Licensee as at the date such liability arose.

5. CATERING AND ADDITIONAL SERVICES

- 5.1 The Licensee shall not employ the services of any caterer other than the Authorised Caterers and shall not bring into the Private Suite any food or beverages (whether alcoholic or otherwise) which have not been supplied by the Authorised Caterer.
- 5.2 All catering arrangements shall be made directly between the Licensee and the Authorised Caterers via the Club.
- 5.3 The Licensee agrees to provide the Club with all catering orders and a dietary requirements list for the Licensee and the Licensee's Guests, including details of any food allergies, the name and contact number of the Licensee's nominated representative, the names of the Licensee's Guests and any other relevant information no later than 14 days prior to the Match Day or as otherwise agreed by the Club.
- 5.4 The Club will pass on details of any dietary requirements to the Authorised Caterer. However, the Club does not guarantee that any of the food or drink products served at Lord's are free from nuts, wheat, lactose or any other allergens.
- 5.5 The Licensee agrees to pay any additional charges incurred on the Match Day, which are not covered by the Catering Deposit, immediately upon receipt of an appropriate invoice from the Club.
- 5.6 Subject to Clause 9, if the Licensee cancels a catering order, the following catering charges shall apply:

Cancellation Notice	Refund
More than 21 days prior to the Match Day	100% of the Catering Deposit
Between 15-21 days prior to the Match Day	50% of the Catering Deposit
14 days or less prior to the Match Day	No Refund

- 5.7 If applicable, the Club will refund the Licensee within 30 days of receipt of the Licensee's cancellation notice under Clause 5.6.
- 5.8 In the event that the Licensee cancels an order that the Club has made on the Licensee's behalf for additional services, for example, but without limitation, flowers, the Licensee shall meet all third-party cancellation charges.

6. PLAY

The Licensee acknowledges and agrees that play is not guaranteed on a Match Day.

7. REFUNDS

7.1 Unless expressly stated within these Terms & Conditions, under no circumstances will any refund be made in respect of the Catering Deposit or Licence Fee.

7.2 If a refund scheme in respect of the ground admission element of the Ticket applies, then this will be made in accordance with the Terms & Conditions for the Sale and Allocation of Tickets.

8. ADVERSE WEATHER DURING A MATCH DAY AND EARLY CONCLUSION OF A COUNTY CHAMPIONSHIP MATCH

8.1 If a Match Day is abandoned for adverse weather, bar facilities will close at the time advised by the Club. If a Match Day is interrupted due to adverse weather or the match is completed before its scheduled conclusion, the provisions of Clause 7.2 may apply.

8.2 With respect to the third day of a County Championship Match a refund scheme shall operate as follows:

Circumstance	Refund
No play because the County Championship Match has been completed before the scheduled conclusion of a match	100% of the Licence Fee*
If less than 15 overs are played due to the early conclusion of the County Championship Match	50% of the Licence Fee*

*Any refund of the Licence Fee under this Clause 8.2 shall take into account any refund scheme in respect of the ground admission element of the Ticket under the Terms & Conditions for the Sale and Allocation of Tickets.

The Club will refund the Licensee within 30 days of the conclusion of the match.

8.3 Notwithstanding there being no play on the third day of a County Championship Match due to an early conclusion, the Licensee shall be entitled to use the Private Suite as normal. In the alternative, if within one hour of the end of the concluded County Championship Match, the Licensee requests the Club cancel the pre-ordered catering by email to the Club at: hospitality@lords.org, the Club will do so and issue a 50% refund for the pre-ordered catering to the Licensee. The Club will refund the Licensee within 30 days following the conclusion of the match.

9. CANCELLATION BY THE LICENSEE

If, for unavoidable reasons, the Licensee wishes to cancel the Licence prior to the Match Day for which the Private Suite has been allocated, the Licensee must notify by email to the Club at: hospitality@lords.org. The following refunds will apply, the numbers of days between receipt of such notice by the Club and the Match Day for which the Private Suite has been allocated being used to calculate any refunds that may be due:

Cancellation Notice	Refund
More than 21 days prior to the Match Day	50% of the Licence Fee*
Between 15-21 days prior to the Match Day	25% of the Licence Fee*
14 days or less prior to the Match Day	No refund



For the avoidance of doubt, any cancellation notice served by the Licensee under this Clause 9 shall also be deemed to be notice to cancel a catering order under Clause 5.6.

*Any refund of the Licence Fee under this Clause 9 shall take into account any refund scheme in respect of the ground admission element of the Ticket under the Terms & Conditions for the Sale and Allocation of Tickets.

If applicable, the Club will refund the Licensee within 30 days of receipt of the Licensee's cancellation notice under this Clause 9.

10. CANCELLATION AND VARIATION BY MCC

10.1 The Club will not be liable for any failure (whether complete or partial) or delay in relation to the performance of its obligations under these Terms & Conditions where the failure or delay arises from an event beyond its control.

10.2 The Club may cancel the Licence at any time by giving notice to the email address registered to the Licensee's account. Any cancellation shall be made in MCC's sole and absolute discretion without reason or explanation and such decision shall be final and the Club shall have no liability or obligation to the Licensee arising out of such cancellation save for providing a refund as set out below.

Cancellation Notice from MCC	Refund
Cancellation at any time prior to the Match Day	100% of the Catering Deposit and Licence Fee*

*Any refund of the Licence Fee due under Clause 10.2 shall take into account any refund scheme in respect of the ground admission element of the Ticket under the Terms & Conditions for the Sale and Allocation of Tickets.

10.3 The Club at any time may reduce the maximum number of guests normally permitted within the Private Suite. If this clause applies, the Club shall notify the Licensee by email to the Licensee's Email Address as soon as reasonably practicable. Any reduction shall be made in MCC's sole and absolute discretion without reason or explanation and such decision shall be final and the Club shall have no liability or obligation to the Licensee arising out of such reduction save for providing a refund as set out below:

Number of Guests Permitted	Refund
Reducing the number of guests normally permitted within the Private Suite on the Match Day	a partial refund of the Licence Fee* and Catering Deposit which shall be calculated by the Club, acting reasonably, in its sole and absolute discretion.

*Any refund of the Licence Fee due under Clause 10.3 shall take into account any refund scheme in respect of the ground admission element of the Ticket under the Terms & Conditions for the Sale and Allocation of Tickets.

10.4 In the event that Clause 10.3 applies, the Licensee shall inform the Club by email to the Club at: hospitality@lords.org within seven days of receiving the Club's notification under Clause 10.3, whether it accepts the Club's variation.



- 10.5 If the Licensee does not accept the Club's variation, the Licensee has the option to exercise Clause 9 and the cancellation charges detailed in Clause 5.6 and Clause 9 shall apply accordingly, unless agreed otherwise by the Club in its sole and absolute discretion.
- 10.6 If the Licensee fails to notify the Club within the time specified in Clause 10.4, the Licensee shall be deemed to have accepted the variation made by the Club.
- 10.7 The Club will refund the Licensee within 30 days of the Match Day if the Licence is cancelled under Clause 10.2 or varied under Clause 10.3.

11 ANTI-DISCRIMINATION

- 11.1 MCC is committed to promoting diversity and equal opportunities and expects all visitors including the Licensee and Guests to share MCC's commitment.
- 11.2 The Licensee and their Guests visiting Lord's shall at all times refrain from any conduct or behaviour which is discriminatory on the grounds of age, disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race, religion or belief, sex or sexual orientation.
- 11.3 If the Licensee and/or their Guests engage in any conduct or behaviours as detailed in Clause 11.2, as determined by MCC in its reasonable opinion, they may be:
- (i) refused entry or ejected from Lord's without refund or compensation;
 - (ii) suspended or banned from entering Lord's in the future; and/or
 - (iii) subject to legal action in accordance with any applicable law.

12 TERMINATION BY THE CLUB DUE TO INSOLVENCY OR NON-PAYMENT

- 12.1 The Licence may be terminated by the Club forthwith by notice in writing to the Licensee if the Licensee shall go into liquidation or have a receiver, administrative receiver, manager or administrator appointed or shall enter into any composition or arrangement with creditors (other than pursuant to a solvent reorganisation) or, if a person, shall become otherwise insolvent or go bankrupt, and any payments due shall become immediately payable to the Club.
- 12.2 For the avoidance of doubt, if the Licensee shall not have paid the Licence Fee or the Catering Deposit or any other fees in accordance with the Allocation Communication and the Invoice, the Licence will not have become effective and the Club shall be entitled to licence the Private Suite to a third party without further notice to the Licensee.
- 12.3 In the event the Club terminates the Licence pursuant to Clause 12.1, the Club shall be entitled to retain the Licence Fee.

13 EFFECT OF TERMINATION OR EXPIRY

- 13.1 Upon termination of the Licence pursuant to Clause 12.1 or upon the end of the Match Day, any amounts payable by the Licensee to the Club or the Authorised Caterers shall become immediately due and payable.
- 13.2 Any termination or expiry of the Licence shall be without prejudice to any other rights or remedies to which the Club may be entitled under these Terms & Conditions as a result of or in relation to any breach or other event which gives rise to such termination, and shall



not affect any other accrued rights or liabilities of the Club as at the date of termination or expiry.

14 CAR PARKING

The Licence for the Private Suite shall not include the provision of car parking facilities by the Club.

15 NOTICES

15.1 Save for a notice served under Clause 15.2, any notice required to be given hereunder shall be in writing and shall be served by email to the Club to: hospitality@lords.org and the Licensee's Email Address or such other address as the Licensee has specified to the Club on at least 10 days' notice.

15.2 A notice given under these Terms & Conditions in relation to cancellation, termination or arising out of default shall only be validly served if sent by email and a copy of such notice is also sent by pre-paid first class recorded delivery post (with proof of postage). For the avoidance of doubt, a notice given under these Terms & Conditions in relation to cancellation, termination or arising out of default shall not be validly served if only sent by email. The address for service for the Club shall be: FAO Hospitality Department, Lord's Ground, London NW8 8QN and the address for service for the Licensee shall be the postal address registered by the Licensee as part of their online account with the Club or such other address as the Licensee has specified to the Club on at least 10 days' notice.

15.3 Any notice or communication given or made under these Terms & Conditions shall be deemed to have been received at the time of transmission (unless the sender receives an "out of office" notification and/or a notification that such email has not been successfully delivered), or, if this time falls outside business hours in the place of receipt, when business hours resume. In this clause, business hours mean Monday to Thursday 9.30am to 5.30pm and Friday 9.30am to 4.30pm on a day that is not a public holiday in the place of receipt.

16 GENERAL

16.1 Except as may be permitted by the Allocation Communication, the Licence for the Private Suite is strictly non-transferable. The Licensee may not, under any circumstances or on any occasion, advertise, sub-license, hire or offer for hire the Private Suite for the use of any other person, company or other entity, whether or not in return for payment, or permit any other person, company or other entity to do so.

16.2 The Allocation Communication, these Terms & Conditions, the Club's Terms & Conditions for the Sale and Allocation of Tickets and the Ground Regulations constitute the entire agreement between the parties and supersede and extinguish all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter. Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Allocation Communication and/or these Terms & Conditions. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Allocation Communication and/or these Terms & Conditions.

16.3 If any provision of these Terms & Conditions are found by any competent authority or a court of law to be invalid or unenforceable for any reason, the invalidity or unenforceability of that provision will not affect the validity or enforceability of the remainder of these Terms & Conditions and the Licence shall continue in full force and effect.

16.4 No variation of the Allocation Communication and/or these Terms & Conditions shall be effective unless it is in writing and signed by the Club and the Licensee.



- 16.5 No failure or delay by a party to exercise any right or remedy provided under the Terms & Conditions or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.
- 16.6 The Club will hold personal information relating to the Licensee and the Licensee's Guests for the purposes of administering the booking for the Licence of the Private Suite. The Club will keep a copy of such personal information for no longer than is necessary to administer the booking for the Licence of the Private Suite. Individuals are entitled to receive a copy of their personal information held by the Club on request and to correct any inaccuracies in it. Please see the Club's Privacy Notice at lords.org/privacynotice for more information.
- 16.7 It is agreed and acknowledged that the Club shall have the benefit of and be entitled to enforce all the provisions of these Terms & Conditions against the Licensee and notwithstanding that they may not be a party to the Licence, any person allocated a Ticket by the Licensee. Save as provided in this Clause 16.7, no third party shall have any right to enforce any of these Terms & Conditions under the Contracts (Rights of Third Parties) Act 1999.
- 16.8 The Licence and these Terms & Conditions shall be governed by English law and subject to the exclusive jurisdiction of the English courts.