

2024 TERMS AND CONDITIONS THE OLD CLOCK TOWER AT LORD'S

1. DEFINITIONS

In these Terms & Conditions, the following words or expressions shall have the following meanings:

- 1.1 **Accessibility Requirements:** any accessibility requirements of a Customer or Purchaser, including but not limited to (i) easy access to particular seats and/or facilities due to mobility impairments; (ii) the need for a person to accompany the Customer or Purchaser to support their accessibility requirements;
- 1.2 **Authorised User:** a person that is personally known to the Purchaser and whom the Purchaser has authorised to use a Season Package on a single Match Day, as more particularly detailed in Clause 4.5;
- 1.3 **Charges:** the charges a Purchaser has agreed to pay to purchase a Season Package as detailed on the Platform or payable by the Purchaser in accordance with the Invoice or as otherwise notified by MCC in writing;
- 1.4 **Contract:** a legally binding contract made in accordance with either Clause 2.10 and Clause 2.13;
- 1.5 **Customer:** any person purchasing a Daily Package through a Reseller;
- 1.6 **Daily Package:** a Ticket with a numbered and reserved seat in the Compton Stand and access to the Old Clock Tower Bar located in the Compton Stand for a single day of a Major Match;
- 1.7 **ECB:** the England and Wales Cricket Board Limited, the national governing body of cricket in England and Wales, and any successor organisation;
- 1.8 **ECB Anti-Discrimination Code:** the ECB's Anti-Discrimination Code (available [here](#)), as updated from time to time;
- 1.9 **England Team:** the England men's or women's international cricket team (as selected and notified by the ECB from time to time);
- 1.10 **Excluded Matches:** (i) any match under the control of the ICC, for example, but without limitation, as part of any World Cup, Champions Trophy, or "Test Championship"; or (ii) any match or part thereof scheduled to be played at Lord's and which is a Test Match, ODI or T20I Match and in which the England Team is not involved; or (iii) any one-off cricket match arranged and designated as being for a special purpose by the MCC Committee, for example, but without limitation, a memorial, charitable or disaster fund match;
- 1.11 **Ground Regulations:** those ground regulations of MCC from time to time, and which can be viewed at: <https://www.lords.org/information/general-ground-regulations>;
- 1.12 **Hundred Match(es):** a cricket match forming part of the domestic cricket competition, The Hundred, both men's and women's, in a "100-ball" format;
- 1.13 **ICC:** the International Cricket Council, the world-wide governing body of cricket, and any successor organisation;
- 1.14 **Invoice:** an invoice from MCC to the Purchaser for the Charges and any other fees when booking directly via MCC under Clause 2.13;
- 1.15 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.16 **Lord's App:** MCC's official mobile application;
- 1.17 **Major Match(es):** the following matches scheduled to be played at Lord's during the 2024 cricket season (i) each Test Match; (ii) the ODI; (iii) the T20I; (iv) each Twenty20 Match; (v) each Hundred Match; and (vi) any other match designated as a Major Match by the MCC Committee, but excluding the Excluded Matches;

- 1.18 **Minor Match(es):** other than the Major Matches, any cricket match scheduled to be played at Lord's but excluding the Excluded Matches;
- 1.19 **Match Day:** the dates for each of the Major Matches and Minor Matches which have been scheduled to be played at Lord's during the 2024 cricket season as set out on the Platform or as published on lords.org.uk;
- 1.20 **MCC:** Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.21 **ODI(s):** a 50 overs per innings cricket match between the England Team and a Touring Team and recognised as having one-day international status by the ICC;
- 1.22 **Platform:** MCC's Ticket platform, SRO at: tickets.lords.org;
- 1.23 **Purchaser:** the purchaser of a Season Package being either a person, company or other entity;
- 1.24 **Purchase Confirmation:** the communication issued by MCC confirming the Purchaser has been successful in purchasing a Season Package(s) and setting out the relevant Match Days to which the Season Package applies, the use of the Ticket by the Ticket Holder and further ancillary details;
- 1.25 **Reseller:** a reseller who has purchased a Season Package and authorised in writing by MCC to resell a Daily Package to a Customer;
- 1.26 **Season Package:** (a) a Ticket with a numbered and reserved seat in the Compton Stand and access to the Old Clock Tower Bar located in the Compton Stand for every day of a Major Match; and (b) a Ticket with an unreserved seat in an open public stand at Lord's for every day of a Minor Match;
- 1.27 **Test Match(es):** a cricket match scheduled for four or five days between the England Team and a Touring Team and recognised as a "Test Match" by the ICC;
- 1.28 **Terms & Conditions:** these terms & conditions;
- 1.29 **Terms & Conditions for the Sale and Allocation of Tickets:** the terms & conditions for the sale and allocation of the General Admission Tickets and Wheelchair Tickets, which can be viewed at <https://www.lords.org/information/terms-and-conditions>;
- 1.30 **Ticket(s):** a ground admission ticket which shall be issued in electronic form only;
- 1.31 **Ticket Holder:** either a Customer, Purchaser and/or an Authorised User;
- 1.32 **Touring Team:** an overseas international cricket team;
- 1.33 **T20 Cup Match(es):** a domestic cup match limited to 20 overs per innings; and
- 1.34 **T20I Match(es):** a 20 overs per innings cricket match between the England Team and a Touring Team and recognised as having "Twenty20" international status by the ICC.

2. SALE OF A SEASON PACKAGE

- 2.1 The Purchaser acknowledges that a Season Package is subject to availability and to these Terms & Conditions, the Terms & Conditions for the Sale and Allocation of Tickets, the Ground Regulations and MCC's health, safety and security rules and regulations which may be in place from time to time.
- 2.2 By purchasing a Season Package under this Clause 2, the Purchaser will be deemed to have accepted and agreed to be bound by these Terms & Conditions.
- 2.3 If a Purchaser has any Accessibility Requirements, they should email Premium Seating at premiumseating@lords.org and subject to availability, MCC shall endeavour to satisfy any Accessibility Requirements.
- 2.4 MCC will not release the Tickets unless the Charges have been received in full and in cleared funds.
- 2.5 All Charges are exclusive of VAT (unless otherwise stated) which is payable in addition to the Charges by the Purchaser.

- 2.6 Subject to these Terms & Conditions, the Charges are non-refundable.
- 2.7 A Purchaser may buy up to four additional Season Packages on behalf of a third-party. For the avoidance of doubt, no more than five Season Packages may be purchased by the Purchaser at any time, unless otherwise agreed by MCC.
- 2.8 Any Purchaser purchasing a Season Package on behalf of a third-party (thereby becoming a Purchaser for the avoidance of doubt), shall be deemed to be acting with authority of the Purchaser for whom they are making that purchase for and for the avoidance of doubt this includes acting with authority of the Purchaser to agree to these Terms & Conditions.
- 2.9 The Purchaser must be 18 years old or above to purchase a Season Package via the Platform.
- 2.10 Unless Clause 2.13 applies, a Purchaser wishing to purchase a Season Package must pay the Charges in full and cleared funds online via the Platform at the point of sale. Purchasers who have successfully purchased a Season Package will receive a Purchase Confirmation and at this point a legally binding contract will be in place between MCC and the Purchaser.
- 2.11 MCC accepts all major debit and credit cards for payment of the Charges.
- 2.12 If a Purchaser wishes to purchase a Season Package by Invoice, the Purchaser must select this option on the Platform and MCC shall send the Purchaser the Invoice to the email address provided by the Purchaser within two working days.
- 2.13 Within 14 days of MCC issuing the Invoice, the Purchaser must pay the Invoice in full and in cleared funds, unless otherwise agreed by MCC. Following payment, the Purchaser will receive a Purchase Confirmation and at this point a legally binding contract will be in place between MCC and the Purchaser.
- 2.14 Once a Season Package has been purchased in accordance with this Clause 2, this Contract shall remain in full and force and effect (unless terminated in accordance with these Terms & Conditions) until the conclusion of the final Match Day in 2024.

3. SALE OF A DAILY PACKAGE

- 3.1 A Daily Package can only be purchased via a Reseller.
- 3.2 Any Daily Package purchased by a Customer via a Reseller shall be in accordance with the Reseller's relevant conditions of purchase as advised by the Reseller to the Customer and these Terms & Conditions. Where there is any inconsistency between the Reseller's terms and conditions and these Terms & Conditions, these Terms & Conditions shall prevail.
- 3.3 Payments made to a Reseller for the purchase of a Daily Package shall be in accordance with the Reseller's relevant terms and conditions of sale as advised by the Reseller to the Purchaser.
- 3.4 If a Customer has any Accessibility Requirements, they should email Premium Seating at premiumseating@lords.org and subject to availability, MCC shall endeavour to satisfy any Accessibility Requirements.

4. DELIVERY OF TICKETS

- 4.1 Subject to payment of the Charges and unless otherwise agreed, all Tickets shall be issued electronically prior to the Match Day by MCC or in relation to a Daily Package, a Reseller, in a downloadable PDF form via the Purchasers account on the Platform or as a digital ticket through the Lord's App or in the case of a Daily Package, via the Customer's email address provided by the Reseller. Ticket Holders are required to either print the ticket at home or ensure that they have a device with the Lord's App. Tickets must be presented and scanned to gain entry to Lord's.
- 4.2 By accepting these Terms & Conditions, the Ticket Holder confirms that they have the ability to print the ticket at home or have a suitable mobile device to use the Lord's App to display and use the Ticket(s).

- 4.3 Each Ticket Holder should download the Lord's App and provide all information reasonably required by MCC from time to time and Clause 18.5 shall apply accordingly.
- 4.4 If the Purchaser has not received the Ticket and/or has issues with the retrieval of the Tickets through the Platform or Lord's App, the Purchaser should inform MCC by contacting the Premium Seating team at premiumseating@mcc.org.uk or telephone 020 7432 8726 and in any event no later than twenty-four (24) hours prior to the relevant Match Day.
- 4.5 If the Purchaser cannot attend a particular Match Day, the Purchaser may transfer the use of the Season Package to an Authorised User to use on that Match Day provided that:
- 4.5.1 the Purchaser is responsible for transferring the Ticket to the Authorised User;
 - 4.5.2 the Ticket is for the Authorised User's personal use only and free of consideration or for a fee or benefit no greater in value than the face value of the Season Package on a pro-rata basis; and
 - 4.5.3 the Purchaser draws the Authorised User's attention to these Terms & Conditions, so that by accepting the transfer of a Ticket, the Authorised User also agrees to be subject to them. If the Purchaser fails to notify the Authorised User of the foregoing, MCC shall hold both the Purchaser and Authorised User responsible and liable for any failure to comply with these Terms & Conditions.
- 4.6 If the Purchaser transfers the Ticket to an Authorised User in accordance with Clause 4.5, the Purchaser shall provide MCC with the name and contact details of the Authorised User.
- 4.7 The Purchaser acknowledges and agrees that MCC reserves the right to re-allocate the Purchaser to a different seat, which is provided as part of the Season Package, in a different stand at its reasonable discretion (including but not limited to when the Compton Stand is not open and/or in operation for a particular match).

5. CONDITIONS OF USE

- 5.1 Tickets are obtainable only from MCC or a Reseller. MCC reserves the right to refuse admission or cancel a Ticket without notification, and without refund or compensation.
- 5.2 Except as permitted by Clause 4.5, Tickets are issued on the condition that they are for personal use only and shall not be resold, transferred, offered for sale or transfer, assigned or used for any commercial purpose.
- 5.3 Ticket(s) shall not (unless previously authorised in writing by MCC's Chief Executive & Secretary) be used for:
- 5.3.1 a prize or competition;
 - 5.3.2 promotion, advertising, fundraising, auction, raffle or anything similar; or
 - 5.3.3 a commercial hospitality package, by any person trading for that purpose.
- 5.4 MCC strongly recommends that pictures and/or screenshots of Tickets are not posted on any social network site as third parties may use the image, and this may result in Ticket Holders encountering difficulties entering Lord's on the Match Day.
- 5.5 The Daily Package and/or Season Package may not be used in any manner that would constitute a breach of applicable laws, regulations, codes and sanctions relating to anti-bribery and anti-corruption including but not limited to the Bribery Act 2010. If MCC reasonably suspects such use, then the Ticket(s) shall be null and void and MCC shall be entitled to refuse entry to the Ticket Holder without any further liability to the Purchaser.
- 5.6 For the avoidance of doubt, the provisions of Clause 7 shall apply to anyone who has acquired a Ticket in breach of this Clause 5 (an **Unlawful Ticket**) or MCC has reasonable grounds to suspect that an Unlawful Ticket has been obtained.
- 5.7 The Ticket Holder acknowledges, agrees and undertakes that:

- 5.7.1 it shall not do, omit or permit or suffer anything to be done which may be abusive, threatening, a source of danger, a nuisance or annoyance to MCC, its Members, staff, agents, suppliers, contractors, licensees or any other person at Lord's on the Match Day or do anything or procure anything to be done that will or is likely to bring MCC or the reputation of MCC into disrepute;
- 5.7.2 they shall drink alcohol responsibly. Further, the Ticket Holder shall not be under the influence of any illicit drugs or substances covered by the Misuse of Drugs Act 1971 (**Controlled Drugs**). The Ticket Holder shall not dispense, distribute, possess, use, sell or offer to buy illicit drugs or Controlled Drugs on MCC's premises; and
- 5.7.3 the Ticket Holder is expected to comply with MCC's dress requirements which shall be communicated to the Purchaser and/or Customer by MCC or the Reseller prior to the Match Day. Admittance may be refused to anyone wearing dilapidated garments of any kind. MCC reserves the right to update the dress requirements from time to time.

6. ENTRY AND USE OF TICKETS AT LORD'S

- 6.1 To gain entry into Lord's a valid Ticket must be presented. Tickets must be produced together with any evidence of identity, age and/or any other information as requested by MCC, its staff, contractors or representatives.
- 6.2 By using a Ticket, the Ticket Holder agrees to have accepted and agreed to be bound by these Terms & Conditions, including the Ground Regulations.
- 6.3 Entry to Lord's will be permitted after the gate opening hours as specified on the Ticket, the Lord's App or as published on lords.org.uk.
- 6.4 In addition to the Ground Regulations, entry to Lord's will be subject to such health, safety and security rules and regulations which may be in place from time to time.
- 6.5 The Ticket Holder shall ensure:
 - 6.5.1 the Ticket(s) can be displayed correctly to be scanned by MCC on the Match Day; and
 - 6.5.2 if using the Lord's App, the mobile device displaying the Ticket has enough battery power and is fully functional (if the screen of the mobile device is damaged MCC may be unable to scan the Ticket).

MCC will not be obliged to reissue any Ticket(s) or be liable for any loss, damage, injury or disappointment suffered in connection with a Ticket Holder's failure to comply with this Clause 6.5 and which may result in the Ticket Holder being refused entry to Lord's.

- 6.6 The Ticket Holder must retain the Ticket (e.g. print at home paper version or the mobile phone which displays the Ticket, if applicable) at all times.
- 6.7 A Ticket permits a Ticket Holder to occupy the seat indicated on the Ticket during the Match Day and unless Clause 6.8 applies, a Ticket Holder agrees to (i) remain in that allocated seat wherever possible and shall in no event sit in any seat even if other seats appear empty; or (ii) not persistently stand in a seated area and/or in an accessibility area.
- 6.8 MCC may from time to time allocate such alternative seat to a Ticket Holder at its discretion.
- 6.9 The barcode on each Ticket will only admit one entry per Ticket. The first Ticket scanned at the entry gate to Lord's will allow entry, however, subsequent scans will not allow entry into Lord's.
- 6.10 A Ticket Holder is permitted to exit and re-enter Lord's on a Match Day provided that on exit

the Ticket Holder must indicate the intention to gate staff to re-enter Lord's on the Match Day and thereafter the Ticket shall be scanned on exit and rescanned on entry to Lord's to allow re-entry. The same Ticket must be used during this process.

- 6.11 Each Ticket Holder acknowledges that their entry, presence and/or movement at Lord's is at their own risk this includes without limitation an acknowledgment to the risk of being struck by a cricket ball on the Match Day. MCC will not be responsible for paying any compensation for any injury, illness, loss or damage suffered by a Ticket Holder unless Clause 12.5 applies.

7. BREACH AND CONSEQUENCES

- 7.1 The Ticket Holder agrees, without prejudice to any other rights which MCC may have, that if the Ticket Holder breaches these Terms & Conditions they will:

7.1.1 be refused entry to and/or ejected from Lord's without refund or compensation;

7.1.2 have the Ticket confiscated and/or cancelled without refund or compensation;

7.1.3 exclude (indefinitely or for a period of time determined by MCC) the Ticket Holder from using and/or applying to purchase any tickets in respect of any future matches or events held at Lord's;

7.1.4 have any such other action taken against them as may be determined by MCC; and/or

7.1.5 have legal action taken against them in connection with such matters.

- 7.2 In addition to Clause 7.1, MCC may terminate the Contract with immediate effect.

- 7.3 For the avoidance of doubt, in the event MCC terminates the Contract pursuant to Clause 7.2, MCC shall be entitled to retain the Charges.

8. PLAY

The Ticket Holder acknowledges and agrees that play is not guaranteed on any Match Day.

9. REFUNDS

- 9.1 Unless expressly stated within these Terms & Conditions, under no circumstances will any refund be made in respect of the Charges.

- 9.2 If there is a refund scheme in respect of the Ticket element of the Charges, then any refund will be made in accordance with the Terms & Conditions for the Sale and Allocation of Tickets.

- 9.3 In relation to an agreement made between a Reseller and a Customer, the Reseller is solely responsible for processing any refund due to the Customer on behalf of MCC.

10. ADVERSE WEATHER DURING A MATCH DAY AND EARLY COMPLETION OF A TEST MATCH

- 10.1 If a Match Day is abandoned for adverse weather, bar facilities will close at the time advised by MCC. If a Match Day is interrupted due to adverse weather and/or a Test Match is completed before its scheduled conclusion, the provisions of Clause 9.2 may apply.

- 10.2 If the Purchaser is entitled to a refund under this Clause 10.1, MCC will refund the Purchaser within 30 days of the conclusion of the Match Day.

11. EVENTS OUTSIDE MCC'S CONTROL

- 11.1 MCC will not be liable for any failure (whether complete or partial) or delay in relation to the performance of its obligations under these Terms & Conditions where the failure or delay arises from an event beyond its control.

- 11.2 If Clause 11.1 applies, MCC will use its reasonable endeavours to provide alternative arrangements or provide alternative hospitality facilities at Lord's, subject always to availability.

12. LIABILITY

- 12.1 The Purchaser hereby agrees that it shall indemnify, and keep indemnified, MCC against any losses (of whatever nature and however caused or incurred), damages, liabilities, costs and expenses incurred by MCC as a result of or in connection with (i) the Ticket Holder's breach of these Terms & Conditions; and (ii) any damage caused by the Ticket Holder at Lord's, including to any property, equipment or facilities except as a result of fair wear and tear.
- 12.2 Subject to Clause 12.4, MCC shall not be liable for:
- 12.2.1 any injury, loss or damage whatsoever to the Ticket Holder on a Match Day nor for any refund, loss or damage to or theft of property howsoever such injury, loss or damage may be caused;
 - 12.2.2 whether foreseeable or not, and whether as a result of strike action or otherwise, any indirect or consequential loss or damages or the costs of any personal travel or accommodation or any other arrangements howsoever made in relation to any Match Day under any circumstances;
 - 12.2.3 refund, loss, damage, injury or disappointment suffered for failure to download or bring a Ticket on the Match Day; and/or
 - 12.2.4 whether foreseeable or not, any failure, delay, refund, loss, damage or expense caused by circumstances outside MCC's control.
- 12.3 Subject to Clause 12.5, MCC is not responsible for any:
- 12.3.1 interruption, delay and/or restriction of the ground on a Match Day caused by the position of the Ticket Holder's seat and/or the actions of other spectators;
 - 12.3.2 technical glitches or malfunctions or any other problems out of its control that result in a purchase of a Season Package not being properly received by MCC; and
 - 12.3.3 damage, loss, injury or disappointment suffered as a result of not obtaining a Season Package.
- 12.4 MCC does not make or give, and no staff or official of MCC has any authority to make or give, any representation, condition or warranty regarding the amount of play occurring on the Match Day.
- 12.5 MCC does not hereby seek to exclude liability for death or personal injury caused by its negligence, fraud, or fraudulent misrepresentation, or for any other liability unable to be excluded under any applicable law.
- 12.6 Subject always to Clause 12.5, MCC's total liability under, or in connection with, this Contract, whether in contract, tort (including negligence) or otherwise, shall be to use reasonable endeavours to make alternative arrangements at Lord's or provide the Purchaser a refund not exceeding the Charges.
- 12.7 Subject always to Clause 12.5, in relation to an agreement made between a Reseller and a Customer only, MCC shall not be liable any damage, loss, delay or expense incurred by the Customer that is caused directly by the Reseller.

13. ANTI-DISCRIMINATION

- 13.1 The ECB and MCC are committed to promoting diversity and equal opportunities and expects all visitors to Lord's to share this commitment and comply with the ECB Anti-Discrimination

Code.

13.2 Ticket Holders must at all times refrain from any conduct or behaviour which is discriminatory on the grounds of: age, disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race, religion and belief, sex or sexual orientation.

13.3 If any Ticket Holder engages in any conduct or behaviours as referred to in Clause 13.2, as determined by MCC in its reasonable opinion, Clause 7 shall apply.

14. TERMINATION BY MCC DUE TO INSOLVENCY OR NON-PAYMENT

14.1 MCC may terminate the Contract forthwith by notice in writing to the Purchaser if the Purchaser:

14.1.1 being a company or other entity, shall go into liquidation or have a receiver, administrative receiver, manager or administrator appointed or shall enter into any composition or arrangement with creditors (other than pursuant to a solvent reorganisation); or

14.1.2 being a person, shall become otherwise insolvent or go bankrupt.

14.2 In the event MCC terminates the Contract pursuant to Clause 14.1, MCC shall be entitled to retain the Charges.

15. EFFECT OF TERMINATION OR EXPIRY

15.1 Upon termination of this Contract pursuant to Clause 7.2 or Clause 14.1 any amounts payable by the Purchaser to MCC shall become immediately due and payable.

15.2 Any termination or expiry of the Contract shall be without prejudice to any other rights or remedies to which MCC may be entitled under these Terms & Conditions as a result of or in relation to any breach or other event which gives rise to such termination and shall not affect any other accrued rights or liabilities of MCC as at the date of termination or expiry.

16. CAR PARKING

This Contract shall not include the provision of car parking facilities by MCC.

17. NOTICES

17.1 Save for a notice served under Clause 17.2, any notice required to be given hereunder shall be in writing and shall be served by email to MCC to: premiumseating@lords.org and to the email address provided by the Purchaser on purchase or such other address as the Purchaser has specified to MCC on at least 10 days' notice.

17.2 A notice given under these Terms & Conditions in relation to cancellation, termination or arising out of default shall only be validly served if sent by email and a copy of such notice is also sent by pre-paid first class recorded delivery post (with proof of postage). For the avoidance of doubt, a notice given under these Terms & Conditions in relation to cancellation, termination or arising out of default shall not be validly served if only sent by email. The address for service for MCC shall be: FAO Premium Seating Department, Lord's Ground, London NW8 8QN and the address for service for the Purchaser shall be the postal address provided by the Purchaser on the Platform.

17.3 Any notice or communication given or made under these Terms & Conditions shall be deemed to have been received at the time of transmission (unless the sender receives an "out of office" notification and/or a notification that such email has not been successfully delivered), or, if this time falls outside business hours in the place of receipt, when business hours resume. In this clause, business hours mean Monday to Thursday 9.30am to 5.30pm and Friday 9.30am to 4.30pm on a day that is not a public holiday in the place of receipt.

18. GENERAL

18.1 The Purchase Confirmation and these Terms & Conditions constitute the entire agreement between the parties and supersede and extinguish all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter. Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently

or negligently) that is not set out in these Terms & Conditions. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Purchase Confirmation and/or these Terms & Conditions.

- 18.2 MCC reserves the right to make amendments to these Terms & Conditions from time to time provided that any amendments shall not result in any Purchaser receiving any less than the same or substantially similar benefits to those that the Purchaser was entitled to receive prior to such amendments. Up to date versions of these Terms & Conditions will be made available as soon as practicable on [MCC's website](#).
- 18.3 If any provision within these Terms & Conditions is found by any competent authority or a court of law to be invalid or unenforceable for any reason, the invalidity or unenforceability of that provision will not affect the validity or enforceability of the remainder of these Terms & Conditions and the Contract shall continue in full force and effect.
- 18.4 No failure or delay by a party to exercise any right or remedy provided under the Terms & Conditions or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.
- 18.5 MCC will hold personal information relating to Ticket Holders for the purposes of administering this Contract. MCC will keep a copy of such personal information for no longer than is necessary to administer the Contract. Individuals are entitled to receive a copy of their personal information held by MCC on request and to correct any inaccuracies in it. Please see MCC's Privacy Notice at lords.org/privacynotice for more information.
- 18.6 No third party shall have the right to enforce any of these Terms & Conditions under the Contracts (Rights of Third Parties) Act 1999. However, is agreed and acknowledged that on account of Clause 4.5 and Clause 6.2, MCC shall have the benefit of and be entitled to enforce all the provisions of these Terms & Conditions against an Authorised User or Customer notwithstanding that they may not be a party hereto.
- 18.7 This Contract and these Terms & Conditions shall be governed by English law and subject to the exclusive jurisdiction of the English courts.

Ref: clocktowertermsandconditions2024 final