

# AFTERNOON TEA TERMS & CONDITIONS



JANUARY 2020

## INFORMATION

For all enquiries, please contact the Lord's Events Team on 020 7616 8527 or via email at [afternoontea@lords.org](mailto:afternoontea@lords.org).

Customers can book afternoon tea directly via [lords.org](http://lords.org) or they can purchase a voucher ("Afternoon Tea Voucher"). Afternoon Tea Vouchers are valid for afternoon tea only and are valid for one year from the date of purchase.

Early bookings are recommended to avoid disappointment.

## TERMS & CONDITIONS

These terms and conditions apply to all afternoon tea bookings.

- 2.1 As part of its afternoon tea offering, MCC offers afternoon tea in the Long Room or afternoon tea with Champagne in the Long Room.
- 2.2 Once a booking for afternoon tea has been confirmed, you will receive an E-ticket, which you will be required to show (either as a print out or on your mobile device) to enable access to Lord's Ground. Once a booking for afternoon tea has been confirmed, the booking is unable to be amended, unless otherwise agreed by MCC.
- 2.3 Afternoon Tea Vouchers are valid for one year from the date of purchase. Please refer to your Afternoon Tea Voucher for individual expiry dates.
- 2.4 Afternoon Tea Vouchers cannot be redeemed for any afternoon tea dates in December.
- 2.5 There is no cash equivalent for Afternoon Tea Vouchers.
- 2.6 Afternoon Tea Vouchers cannot be used in conjunction with any other offer.
- 2.7 Once a booking for afternoon tea is made, no refunds will be issued. However, MCC reserves the right to cancel any booking for afternoon tea due to low attendance. If this occurs you will be offered a suitable alternative date or a refund at your election.
- 2.8 Afternoon tea is held in the Long Room at Lord's, which requires a formal dress code in accordance with MCC's Regulations. This means a jacket and tie for gentlemen and an appropriately similar dress standard for ladies. Please note, jeans and trainers are not permitted for ladies or gentlemen.

## TERMS & CONDITIONS

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- 2.9 MCC will hold your personal information for the purposes of processing your afternoon tea booking. MCC will hold your personal information for no longer than is necessary to administer and facilitate your afternoon tea booking. You are entitled to receive a copy of your personal information held by MCC on request and to correct any inaccuracies in it. Please see MCC's Privacy Notice on [www.lords.org](http://www.lords.org) for more information.

Please note that parking is not available at Lord's. However, should you require disabled parking please contact the Club Facilities Department on 020 7616 8653. Parking is subject to availability.

For further information visit [lords.org/afternoontea](http://lords.org/afternoontea)

*Ref: afternoonteatersandconditions2020*