# Accessing Lord's

# TOURS

Lord's Cricket Ground Access Statement

Marylebone Cricket Club Lord's Ground London NW8 8QN





Version 1.0 August 2019

# Contents

3	Introduction	

- 3 The Tour of Lord's
  - 4 Main Entrance
  - 4 MCC Museum
  - 6 Lord's Pavilion
  - 6 Grand Stand and Mound Stand
  - 6 J.P. Morgan Media Centre
  - 7 Ground Closure Dates
- 7 Contacting the Tours Office
- 7 Contact Information
- 8 Map of Lord's Ground

# Introduction

Lord's Ground is widely considered to be the Home of Cricket and is, arguably, the most famous cricket ground in the world. Marylebone Cricket Club (MCC), founded in 1787, has owned and played at the current Ground since 1814. As well as accommodating MCC, Lord's is also home to the England and Wales Cricket Board (ECB) and Middlesex Cricket. MCC works to provide an environment where all visitors can experience the history and atmosphere of Lord's in comfort and safety.

General accessibility information is available on the Lord's website at www.lords.org/accessibility. This guide provides more detailed information about accessibility while visiting on a Tour of the Ground. While every effort has been made to ensure that the information presented in this guide is accurate and up-to-date, please contact us with any questions or concerns at accessibility@lords.org or telephone 020 7616 8744. Other guides relating to accessibility at Lord's are available including in relation to general accessibility information about traveling to the Ground and visiting on match days or for a meeting or event.

# O2 The Tour of Lord's

To attend a Tour of Lord's visitors are advised to purchase a ticket in advance online (at https://tours.lords.org). Visitors can buy a ticket on the day, but these will be subject to availability. Please see the Lord's website for general information about the Tour of Lord's (https://www.lords.org/lords/tours-and-museum).

All Tours are led by an official Tour Guide and visitors must remain with the Tour Guide throughout the Tour. The specific route taken by each Tour may vary. Visitors with accessibility requirements should

### The Tour of Lord's Continued 02

speak with the Museum Steward, Tour Steward or Tour Guide before the Tour starts so that the Tour Guide can adapt the route accordingly. Alternatively you can contact the Tours Office in advance on 020 7616 8595 or via e-mail Tours@lords.org.

### Main Entrance

Upon arrival to the Ground, make your way to the ticket point window next to the Grace Gate on St John's Wood Road and then to the Grace Gate entrance, where you will enter the Ground. The approach to the Ground is flat and even, though there are cobbles directly outside and immediately inside the Grace Gate that provide a slightly uneven surface. Security Gate Staff are on hand to welcome visitors.



#### **MCC Museum**

The Tour starts in the MCC Museum in the Memorial Building (on the left-hand side as you approach form the Grace Gate, turning left after passing Reception). The MCC Museum doors open automatically on approach (to a maximum width of 1340mm).

# O2 The Tour of Lord's Continued



The Museum has a short-pile carpet. The ground floor is level and even throughout. The first floor is accessed via stairs (12 steps with a large flat landing, followed by another 11 steps). The stairs have flat, metal hand rails most of the way up (they stop just short of the landing area). There is no lift access to the first floor.

Currently the only area of the Tour that is not accessible by wheelchair, or by others unable to use stairs, is the first floor of the MCC Museum. This area houses the Ashes Urn. You are able to see the Ashes Urn from the bottom of the stairs from a distance of approximately 5m. If it is not possible for you to get to the display case containing the Ashes Urn, there is a replica Urn that you may see and hold. Please ask a Museum Steward to assist you. The Tour Guide will explain the history of the origin of the Ashes and of the Urn itself to you.

# O2 The Tour of Lord's Continued

#### **Pavilion**

All of the areas visited in the Pavilion are accessible by lift. Due to the nature of the building, the passenger lift is relatively small (door width 75cm; length 140cm) and can accommodate one wheelchair user plus one companion. If you have a larger chair or mobility scooter it may be necessary to use the larger service lift (door width 90cm; length 188cm). If this is the case you will be escorted by a Tour Steward to access the lift and rejoin the Tour. As may be expected in a Victorian building, some of the doors are large and quite heavy. If you require any assistance, please do not hesitate to ask the Tour Guide or a Steward, who will be happy to help.

The flooring in the Long Room is flat and smooth and the room is well lit throughout. The dressing rooms are on the first floor and can be accessed via lift.

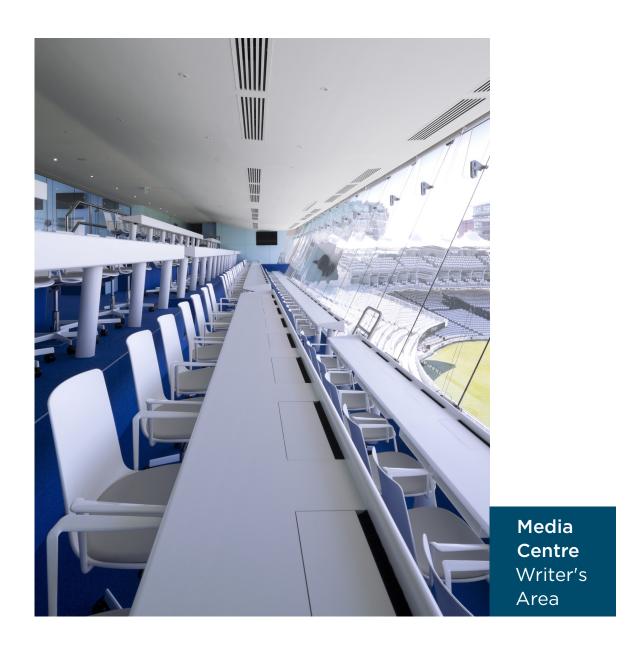
#### Grand Stand and Mound Stand

The Tour continues via either the Grand Stand or the Mound Stand. Both stands are accessible, but the type and ease of access differs so it is important to speak with the Tour Guide before the Tour starts to inform them of any particular access requirements.

#### J.P. Morgan Media Centre

The Tour usually enters the Media Centre via the stairs. However, the building is accessible by lift and the Tour Guide will advise accordingly. The Media Centre has flat, level access through most of the space, but the Writers' Area is tiered with access via steps.

## O2 **The Tour of Lord's** Continued



#### **Ground Closure Dates**

Tours run seven days a week throughout the year, with the exception of major match days and the preparation days preceding them, large event days and Christmas closures. Tour availability is also limited on other match days. In addition, there may be restrictions to the areas visited on the Tour due to redevelopment or refurbishment works. Please check https://tours.lords.org for current information.

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The Tours Office may be contacted by e-mail at **tours@lords.org** or by telephone on **020 7616 8595**.

# ○4 Contact Information

Where specific telephone numbers or e-mail addresses are given in the Access Statement please use these to contact the most relevant member of staff at Lord's. For general enquiries, suggestions or comments please use the contact details below.

Accessibility Manager Marylebone Cricket Ground Lord's Ground St. John's Wood Road London NW8 8QN

Website: www.lords.org E-mail: Accessibility@lords.org Telephone: (Direct Line) 020 7616 8744 (Switchboard) 020 7616 8500

